VOTING SYSTEMS PANEL MEETING

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1500 11th STREET

SACRAMENTO, CALIFORNIA

JULY 25, 2002

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REPORTED BY: BALINDA DUNLAP, CSR NO. 10710, RPR, CRR, RMR

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- 3 MR. JENNINGS: We'll start this meeting of the Voting
- 4 Systems Panel. My name is Bob Jennings. I am the Chairman
- 5 of the VSP.
- 6 Let me introduce, if I can, the members of the VSP
- 7 who are here today. Off to my far left is Steve Trout, who
- 8 is counsel with the elections division here at the Secretary
- 9 of State's office.
- 10 To my immediate left is Chon Gutierrez, who is the
- 11 assistant secretary for operations.
- 12 On my immediate right, John Mott-Smith, who is the
- 13 chief of the elections division.
- 14 And on the far right Chris Reynolds, who is our
- 15 assistant secretary for legislative and constituent affairs.
- 16 We also have an advisory committee. We have a couple
- 17 members here and present. Let me introduce first Michele
- 18 Townsend from Riverside County. Thank you for being here,
- 19 Michele. And Ernie Hawkins, who is the registrar of voters
- 20 for -- what full title is that --
- 21 MR. HAWKINS: That's close enough.
- 22 MR. JENNINGS: Okay. Ernie Hawkins with Sacramento
- 23 County. I understand that with you is your assistant
- 24 registrar of voters, Joel Levene. Is it Levene or Levine?
- MR. LEVINE: Levine.

1 MR. JENNINGS: We also have Lou Dedier, who is our

- 2 staff assistant who has become a voting systems expert and
- 3 someone we rely upon very heavily.
- 4 And, Lou, we appreciate all the hard work you have
- 5 been doing.
- 6 We also have with us Balinda Dunlap with Peters
- 7 Shorthand, and she'll be recording the minutes of the
- 8 meeting.
- 9 So if you do comment, would you please introduce
- 10 yourself prior to any comments you might make so she can have
- 11 that for the record.
- 12 I want to begin this meeting by first complimenting
- 13 -- for the record, I want to compliment John Mott-Smith and
- 14 his staff for the work that has been done with respect to the
- 15 actions that resulted at the meeting of the Voting
- 16 Modernization Board. Let's see. What date was that? We've
- 17 had so many meetings. 17th. On the 17th of this month.
- 18 I think it is unprecedented, perhaps, in modern
- 19 government history to have a vote taken by the people on
- 20 March 5th of this year and to have in place a system and
- 21 procedures that are now being followed and an application
- 22 that was mailed to all the counties for funding through the
- 23 Prop 41 funds.
- And to have a formula that's been approved by the
- 25 Board and have all that action taken in this very, very short

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1 period of time, I mean, it's amazing. I have been very
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- 2 pleased with the Voting Modernization Board's position. And
- 3 the members themselves have taken this on as a very serious
- 4 task. And John Perez has done a marvelous job as chairman of
- 5 running the meetings. And I think it may go down in history
- 6 as something that's unprecedented, really, in terms of, one,
- 7 I could not believe just yesterday, getting a copy of the
- 8 applications and the forwarding documents to the counties.
- 9 These applications are now going to be arriving at
- 10 the County levels today and tomorrow. It is just amazing
- 11 that they can begin to fill those out, have them back by the
- 12 new deadline, which is September 3rd, giving them a little
- longer time to prepare those applications.
- 14 But then a final decision being rendered by the
- 15 Board, and that's scheduled for September 16th. So funds
- 16 will be rolling out of here, out of the State and to the
- 17 counties in a very quick period.
- 18 Again, I compliment you, John, and Lou, and your
- 19 entire staff for the work they have done on this.
- MR. MOTT-SMITH: Thank you.
- 21 MR. JENNINGS: I want to mention, too, the work of
- 22 the advisory committee. Our advisory committee has tried to
- 23 combine their work with respect to analysis of systems that
- 24 are being considered for certification here before the VSP.
- 25 They have tried to combine that meeting with

1 attendance at the VMB meetings. Don't get this all confused.

- 2 We have V and Ss, Bs and S and Ps and all that.
- 3 But the Voting Modernization Board has been meeting
- 4 and trying to tie together their work so that they don't have
- 5 to make two or three trips up here to complete their advisory
- 6 committee work. It has really been, I think, a hardship on
- 7 the advisory committee members to try to cram all that into
- 8 one -- into one day, if you will.
- 9 So I want to compliment the members who are present
- 10 here today and the entire committee, for the record, on the
- 11 hard work that they have done with respect to analyzing the
- 12 new systems that are before us and submitting their comments,
- which have been very helpful.
- I am wondering, however, if there might be a little
- 15 better approach here so they can spend a little more time
- 16 with each system and really have some kind of a comfort zone
- 17 with respect to a complete analysis that they might be able
- 18 to present.
- 19 So I am asking Lou if there might be a way we can
- 20 work this out so that that time period is not so shortened in
- 21 terms of the amount of time they can spend with these new
- 22 systems, if we might maybe even schedule a date before or
- 23 maybe the date after or something like that.
- 24 So you might look at that and work with the advisory
- 25 committee and be comfortable that they have enough time to

- 1 fully analyze each of these systems.
- With that, we'll proceed with the agenda. The agenda
- 3 before us, the first item of consideration is the Hart Ballot
- 4 Now Electronic Voting System. I'll refer to Lou for his
- 5 report.
- 6 MR. DEDIER: Hart came, basically, with an
- 7 application in October, is when their application started.
- 8 And basically we looked at the E-Slate, was the operation of
- 9 the overall system. That's the front-end software, is the
- 10 E-Slate, runs off the same software for the Ballot Now.
- 11 What we did was it was a different technology than
- 12 has ever been seen in California and actually used in many
- 13 cases throughout the United States. It was used in Texas,
- 14 but hadn't really been expanded. Me and Robert Nagely viewed
- 15 it in Texas. We did testing in Anaheim at the California
- 16 Courts Association.
- 17 We provided testing to the advisory committee.
- 18 Basically we redesigned the entire ballot. The ballot is
- 19 what California format should be. Martin Chapman has already
- 20 applied to be the manufacturer of the ballots. So we have
- 21 somebody that has experience in the ballot manufacturing.
- 22 The Hart system was demoed to you. Basically it
- 23 meets all the election codes. What we'd like to do is staff
- 24 would like to recommend the approval of the systems, but with
- 25 the following conditions: The Ballot Now system must notify

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1 the VSP so, therefore, if the system's to be used in
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- 2 California, the advisory committee and SOS staff and any
- 3 member of the panel would like to attend can attend to see
- 4 the first full running of the actual election.
- 5 They must notify the SOS of any county that wishes to
- 6 purchase the system, and basically make sure that the county
- 7 is aware that they will have to be certified as a ballot
- 8 printer if they go to purchase such a system.
- 9 The system can only be used at the county level. We
- 10 are not going to allow ballots to be printed in the precinct
- 11 level. It will be used as an absentee system. So it is not
- 12 going to be used as a precinct voting system. They are not
- 13 going to print ballots and put them out to the polling places
- 14 and have that as an alternative.
- 15 This is a system that is part of the Hart E-Slate, so
- 16 they have a full sweep of products to sell. If they are
- 17 willing to meet those criteria, we can see no reason why they
- 18 shouldn't be certified, and we recommend certification based
- 19 on the information.
- 20 And then we also encouraged the vendor, they do have
- 21 a new software that is going to enhance their product. And
- 22 at the same time we ask that the vendor bring that software
- 23 forward so it can benefit the counties in California.
- 24 MR. JENNINGS: Thank you, Lou. Any comments or
- 25 questions from the members of the panel?

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1 MR. REYNOLDS: What is certification as a ballot
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- 2 printer? Is it statutory, regulatory or both?
- 3 MR. DEDIER: Both. Certification as a ballot printer
- 4 means they are going to basically get manufactured ballot
- 5 stock from Martin Chapman. They are going to have to report
- 6 and record on that to the Secretary of State.
- 7 At the same time they should have the ballots printed
- 8 in what they consider a proper room, and they will be subject
- 9 to inspection by the Secretary of State's office, meaning
- 10 they are going to get a visit from me at least once a year to
- 11 inspect their facility and operation.
- 12 They need to have a locked and secure room. They
- 13 need to have the proper humidity and controls in the air
- 14 system. They can't just print in the open air out in the
- 15 front lobby.
- 16 We are going to make sure they are in a secured room
- and area where the public can't grab at them. Basically all
- 18 the criteria is met as far as inks, printers, quality
- 19 controls.
- 20 When they first become a ballot printer or apply with
- 21 the Hart system, what they will do is they apply to the
- 22 Secretary of State. We'll go out and look at the system.
- 23 We'll match that system with what the printer should be.
- 24 We'll have approved sample ballots, run those with the Hart
- 25 system to ensure that the ballots that they can produce will

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1 be able to run and go on that system with no problems.
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- 2 If they meet that criteria, we'll recommend
- 3 certification to the Secretary. At that point the Secretary
- 4 can certify if they are a ballot printer. Once they become a
- 5 ballot printer, then they are subject to reporting and
- 6 current inspection, anytime drop-in inspections or yearly
- 7 inspection.
- 8 MR. GUTIERREZ: Mr. Chairman, I have a couple
- 9 procedural questions that I can direct to you. When we
- 10 recommend to the Secretary the certification of the system,
- 11 we certify that it meets the statutory requirements?
- 12 MR. JENNINGS: Correct.
- 13 MR. GUTIERREZ: If there are -- if it doesn't, then
- 14 we don't certify that. So I am thinking in the case of the
- 15 ballot printing features, we are not certifying that element;
- 16 is that correct?
- MR. DEDIER: You're certifying the system and the
- operation, but not the printing of the ballots.
- 19 MR. GUTIERREZ: Okay. So it really isn't a
- 20 condition. We are just not certifying the printing site?
- 21 MR. DEDIER: That will be kept separate and
- 22 controlled independently by the Secretary of State by an
- ongoing inspection. They don't get carte blanche to
- 24 continue. They are constantly subject to routine inspections
- and reports.

1 MR. GUTIERREZ: Again, just focusing on process, we

- 2 are approving -- we are not approving them for ballot
- 3 printing purposes?
- 4 MR. DEDIER: Exactly.
- 5 MR. GUTIERREZ: In order to do that, do they have to
- 6 come back to the Board again and be noticed and go through
- 7 the process, or how do we handle this? It seems to me two
- 8 different systems completely.
- 9 MR. JENNINGS: How many ballot printers do we have in
- 10 the state that have been certified?
- 11 MR. DEDIER: Seven.
- 12 MR. GUTIERREZ: What process do we use on those?
- 13 MR. DEDIER: Basically once they are approved, we run
- 14 them through a testing with the vendor to make sure they can
- 15 produce ballots that will run through the system. And if
- 16 they meet that, then we go through a certification, and they
- 17 are constant to inspection. They report regularly to the
- 18 Secretary of State's office.
- 19 Right now the County could apply to become the
- 20 certified ballot printer, but at the same time Martin Chapman
- 21 is also going to apply to become a certified ballot printer
- 22 to produce those for the County.
- 23 The County could have an option -- I think where the
- 24 system will really come into play is a county that uses this
- 25 system on a large run of ballots will run through Martin and

1 Chapman. They will under order the ballots. Currently they

- 2 have to over order. They will under order and then be able
- 3 to produce them on demand at the county.
- 4 You come in and get an absentee. They will produce
- 5 it for you. Let's say I ask Connie McCormick -- like, in San
- 6 Francisco, when they did have ballots on the first day where
- 7 they opened the poles for early voting. They didn't have
- 8 ballots available.
- 9 This would have been a huge resource, to have the
- 10 ballots available at their level.
- 11 MR. GUTIERREZ: But in terms of the process itself --
- 12 MR. JENNINGS: I think that to maybe clear up the
- 13 confusion part, Chon, to that part that might be confusing,
- 14 the ballot printers don't come through this body with respect
- 15 to request for certification. It goes exactly through the
- 16 elections division.
- MR. GUTIERREZ: Okay. So that answers that one.
- 18 The notion of limiting the application to quit the
- 19 county absentee ballots, specifically prohibiting their use
- 20 at the polling place, clarify that for me again, with drawing
- 21 that distinction.
- 22 MR. DEDIER: We are. Because what we didn't want to
- do is cause the county to be able to produce ballots and put
- them out to the polling place location. We weren't marketing
- 25 it being an optical scan. We wanted a controlled environment

1 with the optical scan. We didn't want to give the impression

- 2 that optical -- that ballots on demand could be printed at a
- 3 precinct location.
- 4 MR. GUTIERREZ: Because the county has the ability to
- 5 certify?
- 6 MR. DEDIER: Exactly. Because I would have to go out
- 7 and certify 5,000 locations for ballot printing which would
- 8 be absolutely breaking on the security.
- 9 MR. GUTIERREZ: Okay. I had one more procedural. If
- it comes back, then I'll interrupt the proceedings.
- 11 MR. JENNINGS: I have a question. Did Hart actually
- 12 request this as an absentee ballot system rather than general
- 13 print on demand system?
- 14 MR. DEDIER: They had requested it as a print on
- 15 demand system. First it was absentee, then print on demand.
- 16 What we'd like to do is limit it to an absentee.
- Once the product comes and everybody's comfortable
- 18 with the product out in use, at that time we could probably
- 19 entertain the idea of coming back and saying they would like
- 20 to apply to let this go into the precinct level, not
- 21 printing, but use as a paper system.
- I think at this time we need to go in small steps,
- 23 because it is new technology and security issues. This gives
- them the ability to be able to market their product out in
- 25 the counties. But at the same time it lets us protect the

- 1 security and lets technology not overrun us.
- 2 MR. GUTIERREZ: I recall my last question. The
- 3 notice requirement, do we have that notice requirement of any
- 4 other product, any other vendor, your recommendation No. 1,
- 5 that they give notice?
- 6 MR. DEDIER: We do put that notice out there for each
- one, so they notify us prior so we can attend. The idea
- 8 behind this is make it a little more open. Usually the
- 9 election division --
- 10 MR. GUTIERREZ: I think it makes a lot of sense.
- 11 Kind of spreads you all over the state, but at least you
- 12 continue to be aware of what's going on.
- 13 And lastly, where are they marketing this product, a
- 14 particular county that is interested?
- 15 MR. DEDIER: Right. Now Shasta and Orange and San
- 16 Diego have all been looking at this product very heavily. At
- 17 this time nobody has chosen to use it, but each county has an
- 18 RFP. But there are counties that are tremendously
- 19 interested.
- 20 The idea behind the ballot on demand is you are going
- 21 to see -- Hart will be the first one to break the mold. Even
- 22 later today you are going to see another ballot on demand
- 23 system. This seems to be the way technology is moving
- 24 because of the cost of resources and given the election
- 25 official new tools and abilities to actually run an election

1 efficiently where they don't have to over order product or

- 2 rely on a third-party source to deliver a product to run an
- 3 election.
- 4 MR. GUTIERREZ: I think this is a very nice document.
- 5 Is this the first time we are seeing it?
- 6 MR. DEDIER: Uh-huh. Those are the advisory
- 7 comments. And what we are doing is the advisory comments, we
- 8 give the advisory a rough list of questions. And what we are
- 9 doing is giving them a guideline. So, in other words, they
- 10 are not led into an advisory committee blind. They are not
- just dropping them off with the equipment. That's just a
- 12 guideline for them to look at.
- 13 They can make additional comments. They can expand
- 14 on their answers. They can look for anything they want. We
- 15 are trying to give them the tools as the advisory body to
- 16 guide them through the process in things that we feel are
- 17 important to look at. We can test the equipment technically,
- 18 but they know the operation of the equipment in the counties.
- 19 I am not a user, they are. I am a tester.
- 20 MR. GUTIERREZ: Very nice. Thank you.
- 21 MR. JENNINGS: Just for the general record, will you
- 22 explain, the ballot printer would then print ballots with
- 23 unique numbers on each sheet?
- 24 MR. DEDIER: Yes. That inventory is maintained by
- 25 the county, and also we are supplied a record of exactly how

1 many ballots were printed and sent to -- I should say blank

- 2 ballots, not that they are blank sheets, with a number on
- 3 their ballot stock. Then the county is responsible for
- 4 maintaining, as the ballot printer, the inventory and also
- 5 the record with respect to any that are used, damaged or
- 6 whatever so that we can go in and do an audit and track every
- 7 individual ballot that was sent, to the pieces of ballot
- 8 stock that were sent to them.
- 9 What we did is worked with Martin and Chapman and
- 10 Hart and sat down in a meeting with them. What we did is
- 11 redesigned a ballot. California wanted to place a number on
- 12 the ballot. Since Sacramento's here, I'll use them as a
- 13 guinea pig, so to speak. They order ballots.
- 14 Let's say they purchase the Hart system. They order
- 15 ballots to be at that location. They would order them from a
- 16 certified ballot manufacturer. They wouldn't be a ballot
- 17 manufacturer without a water mark. They would order them
- 18 from Martin Chapman, 500 or 1000.
- 19 On that would be a small number in the bottom, 0001
- 20 to 1,000. At that 1,000 point, what they do is Martin and
- 21 Chapman reports to the Secretary of State, "We released 1,000
- 22 to 10,000 ballots to Sacramento County." Sacramento County
- 23 is just like the process is now, they need to report "We
- 24 received 10,000 ballots from Martin and Chapman. We used
- 25 5,000 ballots. We spoiled 500 ballots in sample." In other

1 words, they are under the same requirements for the total

- 2 report, and we keep track of that at the election committee.
- 3 So when I walk in to inspect the ballot record, say
- 4 "According to our records, you have 25,000 on a sheet of
- 5 paper. Can you produce those in a locked and protected
- 6 room," and I walk in and look at them. I look at the
- 7 inventory sheets, walk into their office and complex, and we
- 8 check what's out and what's reported. We verify those
- 9 numbers to what's been produced. We look at what's been
- 10 spoiled and what's been ordered. So that way we have a total
- 11 tracking of what's been used.
- 12 The idea behind Martin and Chapman being the ballot
- 13 manufacturer is Hart will probably decide to do, and other
- 14 people as the system improves, come forward and each one of
- 15 those will be given a unique number for testing to make sure
- 16 they can produce ballots.
- 17 But that unique number is placed on the bottom for
- 18 State tracking.
- 19 MR. JENNINGS: Any other comments or questions from
- 20 the members of the panel? If not, might I ask any members --
- 21 sorry.
- 22 MR. MOTT-SMITH: From the first staff report we
- 23 received proof of escrow?
- 24 MR. DEDIER: Yes, we have. The escrow is put with my
- 25 name for the contact, and the Secretary of State. The reason

1 why we placed it into the Secretary of State's name, that way

- 2 it remains in the department's name, not an individual's
- 3 name. So, therefore, it is in the Secretary of State's name.
- 4 I am the contact.
- 5 Additional staff can go in from the division that
- 6 works for the Secretary of State. We placed that escrow in
- 7 our legal division for Ken Davis to look at and make sure the
- 8 requirements are met for California.
- 9 At the same time that is the certified escrow
- 10 company. They are using the escrow company that the
- 11 Secretary of State has currently certified and inspected this
- 12 year.
- 13 MR. MOTT-SMITH: Another item on the previous staff
- 14 recommendations was that they submitted procedures according
- 15 to the California template. Have you received those
- 16 procedures?
- 17 MR. DEDIER: Those procedures have currently been
- 18 sent. We have not had an opportunity to review it. We just
- 19 got them. I think what they are waiting for is to see if
- 20 there's any changes that came out of the advisory committee
- 21 testing. So that would also be a condition of the
- 22 certification, that they must complete the procedures in a
- 23 California template.
- 24 Those procedures would be forwarded to the VSP so the
- 25 VSP can review them with a staff report with a recommendation

- 1 for full producing in California.
- 2 MR. JENNINGS: Anything else, John? May I ask if any
- 3 of the members of the advisory committee wish to comment or
- 4 have any questions?
- 5 MS. TOWNSEND: Is there going to be a minimum weight
- 6 on the paper required, and is there going to be a secrecy
- 7 holder that's to be used for absentee?
- 8 MR. DEDIER: The idea behind the absentee system, the
- 9 paper will be a minimum 50-pound weight. Because we do have
- 10 certifications. As someone applies for it, that will be part
- 11 of their California style templates, that they will forward
- 12 to the county the exact paper requirements from the
- 13 manufacturer, that it would be a minimum of 50-pound weight.
- 14 We have seen in Texas they actually used a 20-pound,
- 15 and Martin and Chapman believe 50-pound was about right. So
- 16 at that time a 50-pound stock was set. We did test for
- 17 bleed-through. We kind of went through every ramification
- 18 you can go through on a ballot seeing if it would work and if
- 19 it would not.
- 20 MR. JENNINGS: Do I have any comments from the
- 21 general audience or questions with respect to the report from
- 22 Lou? Well, hearing none --
- 23 MR. DEDIER: I do believe we have a member from the
- 24 Hart staff, so maybe see if he wants to comment.
- 25 MR. SEEVER: My name is Jim Seever with Hart

1 InterCivic, and I just want to say we agree with the

- 2 conditions set forth.
- 3 MR. JENNINGS: Thank you, Jim.
- 4 MR. GUTIERREZ: Mr. Chairman, I move staff's
- 5 recommendation with the conditions one through four.
- 6 MR. JENNINGS: We also had a fifth condition, the
- 7 procedures.
- 8 MR. GUTIERREZ: Thank you. With the five conditions.
- 9 MR. MOTT-SMITH: You would take verbatim out of the
- 10 first staff report the wording?
- 11 MR. DEDIER: Yes.
- MR. GUTIERREZ: And then add the fifth one?
- 13 MR. MOTT-SMITH: Would you also, Chon, be agreeable
- 14 that we are required to make findings specified in the
- 15 Elections Code that this meets certain statutory, etcetera?
- 16 Could we insert the language of that finding into your --
- MR. GUTIERREZ: Yeah, my recommendation would start
- 18 with the words "It is the opinion of the elections division."
- 19 So the answer's yes.
- 20 MR. MOTT-SMITH: Okay. What I'm actually asking for
- 21 is the insertion of the exact language out of that code
- 22 section into this motion so that we are making the required
- 23 finding.
- MR. DEDIER: We can do that.
- MR. GUTIERREZ: That would be fine.

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1 MR. JENNINGS: Is there a second to Chon's motion?
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- 2 MR. MOTT-SMITH: Second.
- 3 MR. JENNINGS: Seconded by John Mott-Smith. Any
- 4 further discussion? If not, we will go ahead and ask for the
- 5 vote. All in favor of the motion signify by saying aye.
- 6 MR. REYNOLDS: Aye.
- 7 MR. MOTT-SMITH: Aye.
- 8 MR. JENNINGS: Aye.
- 9 MR. GUTIERREZ: Aye.
- MR. TROUT: No.
- 11 MR. JENNINGS: All right. Move on to the second item
- 12 on the agenda, which is consideration of the WinVote Touch
- 13 Screen Voting System and the WinVote Ballot on Demand Optical
- 14 Scan Voting System.
- I was informed by Lou prior to the meeting that
- 16 actually we'll only be considering the first item of that, or
- 17 the first part of that item, which is consideration of the
- 18 WinVote Touch Screen Voting System. And their vote on demand
- 19 -- their vote ballot on demand optical scan system will
- 20 actually be put off to the next meeting. Is that right, Lou?
- 21 MR. DEDIER: That is correct.
- 22 MR. JENNINGS: Well, then, I'll turn it over to you
- 23 for your analysis.
- 24 MR. DEDIER: Back at the last meeting we had taken a
- 25 look at the system. We had provided a full demonstration.

1 The system was tested by Robert Nagely and myself, basically,

- 2 for a three-day period of running ballots. We ran a primary
- 3 election. We ran a very small general election.
- 4 What we did is we focused more on the idea of what
- 5 was in the wireless transfer. Because this is a wireless
- 6 system. The system met all the requirements. They did
- 7 testing with National Federation of the Blind. They provided
- 8 user testing. They went for ramification of security
- 9 testing. We were concerned with that, with the wireless
- 10 system and how we can interface or basically break into that
- 11 system.
- 12 So that was a lot of our focus with the new
- 13 technology. We wanted to take a slow approach. We left this
- 14 system actually up in the election systems set up for 20 days
- 15 for people to vote on and play with. We ran it through the
- 16 numerous testing, numerous groups, and basically they have
- met all the requirements. We cannot find anything wrong.
- 18 But at the same time I'd like to make a clarification
- 19 of why we are splitting the systems apart. Currently there's
- 20 many counties out here that have paper systems currently in
- 21 their process. These vendors are breaking their systems
- 22 apart because they might want to mix and match. They might
- 23 want to only select an ERE system from the vendor versus
- 24 paper.
- 25 I will tell you the paper system runs off the same

1 ballot generation software as the initial. So when you set

- 2 up your software for the touch screen, it is also doing
- 3 paper. Some of the new items that are added in that haven't
- 4 been seen a lot is an automated ballot rotation. It gives
- 5 the county the ability to place an alphanumeric notation for
- 6 an automated system and basically put those sources out to a
- 7 review prior to the election.
- 8 In addition, they can set up the language. And we
- 9 are not saying set up the language that are not viewed. It
- 10 sets up the language in multiple languages. If you are going
- 11 to create the ballot in English, the system has the ability
- 12 to create it in Spanish at the same time, but that's for an
- 13 output to go to a translator to view the ballot and then come
- 14 back in, make sure it is correct. Then it goes out on the
- 15 screen.
- 16 If you were doing that in paper, the systems would
- 17 produce the paper ballot in the same exact format as the
- 18 touch screen. If you print the ballots on this machine, what
- 19 it does is if you download -- when the election is over, if
- 20 you came back in and said "I need to produce the entire
- 21 election on paper, " what the recommendations are from this
- 22 company is you can produce it on the ballot stock.
- 23 In other words, paper stock that has a real mark on
- 24 it and run it through your optical scan. That's a feature
- 25 that it has. It might not be a feature that an election

official uses. There's many features in the new systems that

- 2 come forward. They have been listening to what the election
- 3 officials are saying and what they are dealing with in trying
- 4 to create a product that can be useful to them.
- 5 At the same time the new technology allows the
- 6 election official to load their ballots from one server. You
- 7 can load all your ballot styles from one location, or you can
- 8 choose to load them on a manual process. It is really up to
- 9 the election official.
- 10 Every other process that checks along the way would
- 11 still be there like any other systems, the checks and
- 12 balances. It is just giving the election official a few more
- 13 tools to do their job.
- 14 Basically we felt the system met all the
- 15 requirements. We have had it in testing for quite a period
- 16 of time. I still have two of the units back in the office.
- 17 I plan on doing a display. They have the paper system
- 18 currently here to display if you guys wanted to take a look
- 19 at it. I'll let you take a look at it after the meeting if
- 20 you want to take a look at the system that's being introduced
- 21 on the paper side.
- 22 It is not up for certification. We are going to run
- 23 that through the same testing as Hart was subjected to.
- 24 As far as the WinVote itself, we recommend
- 25 certification with the following conditions: That the vendor

1 must let SOS know prior to any sell or install and will be

- 2 present during the first running of such election. That
- 3 procedures for the WinVote system shall be redesigned and
- 4 meet California style template, and the procedure will be
- 5 submitted to the SOS for review by staff with a report and
- 6 forwarded to the VSP for approval.
- 7 The vendor is also reminded that any changes and
- 8 modifications to this equipment need to be ran through this
- 9 Board prior to being deployed or marketed to any county in
- 10 California.
- Other than that, basically, we recommend
- 12 certification of the WinVote Touch Screen System.
- 13 MR. JENNINGS: Thank you. Do we have any questions
- or comments from members of the panel?
- 15 MR. MOTT-SMITH: I have a question. Would you mind
- 16 going to the back chart here, and I have to get used to the
- 17 new name, too, Advanced Voting Solutions.
- Would you summarize the advisory panel's comments.
- 19 In particular, were there any red flags or cautions that were
- 20 raised?
- 21 MR. DEDIER: There were some issues and concerns
- 22 towards security and the ability about printing precinct --
- 23 results into the precinct. Currently the systems, we require
- that a precinct report be printed inside the machine.
- 25 Now, early voting is a different scenario. Early

1 voting has different templates that have been adopted by the

- 2 Secretary of State. But on an average, the system has a
- 3 printer inside the unit.
- 4 Some additional concerns was the function of the
- 5 system, the wireless transfer, the reliability that the
- 6 vendor has with regards to security. The advisory committee
- 7 relies on the testing, as I said, the Robert Nagely and
- 8 myself did as the security issues.
- 9 Security is a big concern on this system. We looked
- 10 specifically at the security and the system, and we felt the
- 11 security was very strong in the system. We tried
- 12 manipulating the data. We tried backing off the data. The
- data doesn't change. The encryption worked.
- 14 So at the same time those are things that the
- 15 advisory committee noted, which is good, because they are
- 16 actually questioning the idea of what we do, which is a very
- 17 smart comment.
- In addition, the idea that a pole worker could
- 19 possibly manipulate the system or outcome of the election,
- 20 that's part of the encryption, and that's why we tested the
- 21 encryption. And the encryption did work. There was no --
- 22 myself nor Robert Nagely could bust into the system. And why
- 23 they did so well, it is Cyber. Cyber looked at the Source
- 24 Code, and Cyber looked to make sure that the securities of
- 25 the system were intact.

One issue of it is the system. Even though they say

- 2 it is wireless, I want to point out that one feature of the
- 3 system which wasn't covered very well with the advisory
- 4 committee, the system is wireless, but at the same time the
- 5 system has the ability to stand-alone.
- 6 The wireless network provides additional security.
- 7 So if one unit is trying to be tapped into, it notifies the
- 8 additional unit that the security's being broken into or
- 9 attempted to. If one unit has a problem, the other one knows
- 10 it. So there's this circular loop in the wireless
- 11 communications.
- 12 But the systems can run stand-alone, just as the
- 13 other touch screens do in California. So the system that you
- 14 see, the wireless transfer is a tool the election official
- 15 has the ability to use. But it is an A/B. They can choose
- 16 not to use that and say "I don't want the wireless systems to
- 17 be on." They can just turn it off, and the unit runs
- 18 stand-alone, just as with Sequoia.
- 19 So it is an A/B type of situation, but the wireless
- 20 is very secure.
- 21 MR. JENNINGS: One of the things that I noted
- 22 particularly was Michele Townsend's concern with respect to
- 23 the printing of the ballot, particularly at the precinct
- 24 level. Not of the ballot, but of the results. The worry
- that there could be jamming and a whole other -- number of

1 other things that could occur in that printing process that

- 2 would really be a major concern.
- 3 MR. DEDIER: Certainly. The system does do that.
- 4 But at the same time it does record that data on an eight and
- 5 a half by 11 report. That's an either/or. They have a
- 6 printer. But in addition, the reports are run by an eight
- 7 and a half by 11 format that can be printed at the County
- 8 level. It gives the election official the option if they
- 9 need to print precinct reports at the precinct.
- 10 It doesn't reproduce the ballots. If you ask the
- 11 system to recall the ballot and print the entire election on
- 12 paper, you would see the exact image of the ballot that was
- 13 captured, and then you would see your reports in eight and a
- 14 half by 11 reports.
- MR. JENNINGS: They would not be able to do that at
- 16 the precinct level?
- 17 MR. DEDIER: No, just like the rest of the system out
- 18 there. So that's one issue with those tape printers, you are
- 19 always subject to a jam or running out of paper, and that's
- 20 probably an issue at some point this body might want to look
- 21 at.
- 22 But at the same time we would have to look at the
- 23 idea if we didn't have that ability and somebody wanted that
- 24 ability for their voters, we are taking away an additional
- 25 auditor at the precinct level.

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1 MR. GUTIERREZ: Can I follow up on that? Two
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- 2 questions. The first one is from just a mechanical
- 3 perspective. What steps need to occur for that tape to be
- 4 printed?
- 5 MR. DEDIER: Basically a closing of the poles. When
- 6 we open the poles, the tape will print a zero tag basically
- 7 saying your poles are opened. When you close your poles, the
- 8 printers will basically print out to the machine.
- 9 At the top it has a cutoff that basically tears off.
- 10 That's one of the changes we made to the unit that came out.
- 11 Basically when we pull that strip off, they would put that in
- 12 place with the cartridges when it goes to the County, or they
- 13 could post it if need be. But the idea is it would just
- 14 print on a thermal printer just as every other unit has.
- MR. GUTIERREZ: What would activate that?
- MR. DEDIER: The closing of the poles.
- MR. GUTIERREZ: You turn the key on?
- 18 MR. DEDIER: No. When you place your card in to
- 19 close the poles -- let's say you have a pole closing card or
- 20 sequence of events, I am speaking generalization of
- 21 systems --
- MR. GUTIERREZ: No, on this one here.
- 23 MR. DEDIER: Card places in. As the card places in
- 24 to close the poles, basically that activates and says "Are
- 25 you sure you want to close the poles, "you press "Yes." As

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1 you press "Yes," it basically will start to produce a tape.
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- 2 When that tape, with the wireless system, each system will
- 3 print -- they all close. Every system closes at that time if
- 4 the wireless is on. As the wireless closes, each system
- 5 prints a separate report and then an additional tally. Your
- 6 total results are tallied on one report from one machine
- 7 because you have selected the machine as your host.
- 8 If that's off, then each one would present a separate
- 9 tally. So you have a couple different options. It is up to
- 10 the election official, but each one of those systems meets
- 11 code as it's stated for being able to produce precinct
- 12 results and the precinct.
- 13 MR. GUTIERREZ: Let me restate my question and then
- 14 restate your answer. What triggers this tape? The answer is
- it is done automatically?
- 16 MR. DEDIER: Automatically with your closing pole
- 17 card.
- MR. GUTIERREZ: Is this the same demonstration that
- 19 was demonstrated in the back and the paper jammed immediately
- when they were demonstrating.
- 21 MR. DEDIER: What she did is closed the top,
- 22 basically, of the system and that system would not be closed.
- 23 That paper would print out the top. What you see is the
- 24 first system on the type that we are certifying for them has
- 25 the hole to where the paper goes through. It is not held in

- 1 the unit.
- 2 MR. GUTIERREZ: Unfortunately what I saw was the
- 3 paper jamming. This is the point that Michele's making.
- 4 Other systems, do we have any other system that
- 5 produces a tape in the same manner as this system
- 6 automatically when closing the poles?
- 7 MR. DEDIER: Basically each.
- 8 MR. GUTIERREZ: So this concern applies to every one
- 9 of them?
- 10 MR. DEDIER: That's where you get into the idea when
- 11 you get into a printed tally or tape, the system -- now,
- 12 accounting could choose not to do that and have that printed
- 13 receipt, that ability. But when you get into any type of
- 14 printing mechanism located inside the unit, that is a point
- of failure involved in the system.
- MR. GUTIERREZ: Thank you.
- 17 MR. MOTT-SMITH: Can you add to what you just
- 18 described in terms of the environment of the Proposition 41.
- 19 MR. DEDIER: Proposition 41 requires the system to
- 20 have the ability to produce a paper trail or facsimile of the
- 21 ballots or the votes at the precinct or county location.
- 22 So basically that system, the printers would make the
- 23 systems qualify, the ability to qualify for Prop 41 votes.
- 24 MR. GUTIERREZ: I appreciate the point. My concern
- 25 was that one way to mitigate some of the Michele's issues,

which I took very seriously, is to make it have a protocol to

- 2 not have that tape printed. Because maybe you don't need
- 3 that tape. You don't need the paper product. Maybe you
- 4 don't.
- 5 MR. DEDIER: Exactly. I think at the point where we
- 6 evolve as a state and as people, just as we did with ATM
- 7 machines, that receipt will become an option. I think down
- 8 the road that receipt will actually be something that
- 9 disappears from technology, but it will probably be over the
- 10 confidence of the people and reliability of the machines.
- 11 These machines are new, and with technology involved
- 12 -- even though this is 2002, there are still voters out there
- that say "When you touch a screen, I rely on paper." So we
- 14 have an uphill battle to convince people that these machines
- 15 are secure.
- 16 That's been a regular speaking engagement for me with
- groups, is to show the security of the systems. The systems
- 18 are secure, but at the same time other people don't -- so if
- 19 we need to print those, eventually I believe that printed
- 20 receipt will be something that will probably go away, but it
- is when people feel reliable enough on the systems that we
- 22 will feel comfortable enough to bring that to the Board.
- 23 MR. REYNOLDS: I would just like to clarify the Prop
- 24 41 language is not something that can be amended by the
- 25 Legislature. It will have to go back to the people to get

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1 rid of the provision that says it has to get rid of this
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- 2 capability. It is in the law until someone goes back to the
- 3 ballot box, and we have reached that point of comfort. And
- 4 we don't know whether the Legislature will ever have that
- 5 level of an interest. That doesn't seem to be a concern to
- 6 the public to bring it back to them for removing that
- 7 language.
- 8 To the extent that there's a problem with it, then it
- 9 will become maybe something that they will do something
- 10 about. But that can't be amended by the Legislature.
- 11 MR. MOTT-SMITH: If I can also add -- I think Michele
- 12 communicated with several people, so I am not sure exactly
- 13 what your communication was. As I understand your concern,
- 14 it is just is the machine currently required to use a machine
- 15 with a printer, and the answer's no.
- 16 However, I think if she wants to receive funds from
- 17 Prop 41, she's going to have to look at that.
- 18 MS. TOWNSEND: Basically I don't mind producing the
- 19 paper. I think that's essential to comply with the measure.
- 20 My concern is we have some uniformity with the systems. It
- 21 might be new to California, but they have been around in the
- 22 nation for 15 years, and they haven't produced paper for each
- 23 voter.
- I didn't want paper jamming with a long line of
- 25 voters. So by meeting the terms of the measure, being able

1 to produce that paper product at election headquarters at the

- 2 close of pole would be preferable to showing any kind of
- 3 paper trail.
- 4 MR. GUTIERREZ: Would you repeat that, just the last
- 5 sentence.
- 6 MS. TOWNSEND: It is my understanding that the closed
- 7 poles, we can produce that paper at election headquarters,
- 8 that it doesn't necessarily have to be out at the precincts.
- 9 I think that's preferable to producing any kind of paper
- 10 product for every voter in which the mechanical printer could
- jam and they misunderstand that the DRE equipment is failing,
- 12 which it isn't.
- 13 MR. GUTIERREZ: I appreciate your point very much.
- 14 And what's going through my head is that one of the ways to
- 15 solve that particular perception issue is to put a feature in
- 16 there that allows you to exercise judgment as to whether you
- 17 print or not print. And if you do print, that it be a
- 18 conscious decision, not an automatic one.
- 19 MS. TOWNSEND: Correct. And that's what we've done.
- 20 We have chosen not to print at the precinct.
- 21 MR. MOTT-SMITH: The Voting Modernization Board
- 22 hasn't specifically addressed the question that Michele
- 23 raises, but I think that the general discussion has been to
- 24 assume that the requirement has been to produce a piece of
- 25 paper at the polling place when the poles close.

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I think if there's a different interpretation, I
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- think that's going to have to be something that the
- 3 Modernization Board will discuss. But at least my impression
- 4 is that's not their understanding.
- 5 MR. TROUT: The language of the bill is pretty clear.
- 6 It says any voting system purchased using bond funds that
- 7 does not require voter to directly mark on the ballot must be
- 8 produced at the time the voter votes his or her ballot or at
- 9 the time the poles are closed, a paper version.
- 10 MR. GUTIERREZ: Must produce as opposed to must be
- 11 capable of producing.
- 12 MS. TOWNSEND: I was relying on a legislative person
- 13 who indicated that the close of poles didn't necessarily mean
- 14 at the polling place, but I understand.
- MR. JENNINGS: I would interpret it to go either way.
- 16 As it stands now, it is an option with you, Michele?
- 17 MS. TOWNSEND: Yeah.
- 18 MR. JENNINGS: Is it not an option with the other
- 19 counties?
- 20 MR. DEDIER: No, it is an option with the other
- 21 counties. It is an option on the machine. Basically what
- 22 the problem is, is on all these printers and all these
- 23 machines, the machines are made so small to reduce the weight
- that the printer option doesn't have much room to breathe, or
- 25 basically doesn't have any output devices for the tape.

1 So what Michele is saying is true. When we run a

- 2 report, we do a testing, and we run a tape. As any vendor
- 3 that's tested with us, that tape is extremely long. If they
- 4 don't use an output device for that tape to go out of and
- 5 store it inside the machine, it is a lot of tape. When we do
- 6 600 votes or 500 votes, you're talking quite a few feet of
- 7 paper.
- 8 As most the vendors say, "I have never used as much
- 9 paper as we do when we test." But at the same time, that
- 10 could happen, depending on the length of the ballot and size.
- 11 And one of the issues we get into is we do test for the speed
- 12 of the printer versus the output device. Basically the
- 13 transfer of data.
- 14 Most of the vendors we talked to, we made sure the
- 15 expansion of the memory can handle the output of the printing
- 16 device. That's one of the challenges we had on each machine.
- 17 It has been a very small change to update and just put a
- 18 printer chip in, more memory.
- 19 They get into these large ballots during testing. So
- 20 when we print that output of that device, what it is is the
- 21 memory exceeds the capability. The system goes to the next
- load, and the printer's not done printing. Just like on your
- 23 PC, you close that screen, it kills the print. All of a
- 24 sudden you assume that doesn't work. You got to download.
- 25 What we did is the screen won't come up. The speed

- 1 matches the output device, and that's on the machine. This
- 2 one does match, but it is an option. It is an option to have
- 3 that printer available.
- 4 I do not think at this point in time it is an option
- 5 to turn it off. The vendor has not asked for a printer to be
- 6 removed from the system. They are selling the unit as a
- 7 whole. Their machine, one unit is it. One unit is
- 8 accessible. You can pick any one of the units, and they are
- 9 fully accessible. Each one has a button. Every machine they
- 10 sell is the same. You can pick any one for an audio ballot
- 11 and print from each one. Each one is identical.
- 12 So they don't sell two units. This specific vendor
- 13 sells one unit that has full capability.
- 14 MR. REYNOLDS: I don't know if there's a construction
- 15 clause in the act. I don't -- but I would imagine that if
- 16 you were to construe that to mean at the time the poles are
- 17 closed meant at the polling place, you could spend a lot of
- 18 time waiting for the tape printing.
- 19 It would seem more efficient to bring it back to a
- 20 central location.
- 21 MR. JENNINGS: It wouldn't delay the physical closing
- 22 of the poles.
- 23 MR. TROUT: The printing, though, is going to take
- 24 the same amount of time whether it is in the polling place or
- 25 at the elections office.

1 MR. REYNOLDS: I just think of the physical return of

- 2 the pole worker to the central location. That's what I'm
- 3 referring to.
- 4 MR. MOTT-SMITH: I can make a try here. Currently if
- 5 the county wishes to turn on that functionality or not,
- 6 that's the county's decision. It is the Voting
- 7 Modernization's to say whether or not they are going to give
- 8 money to the county that doesn't turn that function on.
- 9 So I would suggest if you wish to ask for
- 10 clarification, this isn't the right body to ask that from.
- 11 If you would direct a letter to us to forward to them, we can
- 12 raise that question. That was directed to Michele Townsend.
- 13 MR. JENNINGS: Okay. Do we have any further
- 14 questions or comments from the panel members? If not --
- 15 MR. REYNOLDS: Just one last clarification. We are
- 16 not talking about a ballot on demand?
- 17 MR. DEDIER: That is correct. The system has been
- 18 selected. That will be available for you at the close. I
- 19 don't want to take up your time. I know it is valuable. At
- 20 the end, if you want to spend a few minutes going through the
- 21 system in the back, that would be great.
- 22 MR. JENNINGS: Do any members of the advisory
- 23 committee have any questions or comments? I want to thank
- 24 you, Michele, for your very complete analysis. I thought you
- 25 did a very good job and caused some questions in my mind as

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1 well. Hopefully they have been answered.
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- 2 Any comments from the general public or any of the
- 3 vendors? If not, I'll call for the question.
- 4 Anybody have a motion to offer?
- 5 MR. MOTT-SMITH: I would move approval of the staff
- 6 recommendation with the conditions as specified and the
- 7 additional insertion of the same statutory language with the
- 8 finding that we are required to make as a condition.
- 9 MR. DEDIER: That's fine. I'll have that placed.
- 10 MR. JENNINGS: Moved by John Mott-Smith. Any second?
- MR. REYNOLDS: Second.
- 12 MR. JENNINGS: Seconded by Chris Reynolds. Do we
- 13 have any further discussion?
- 14 MR. GUTIERREZ: Yeah. Mr. Chairman, probably the
- 15 group here at the table, I am the least experienced in voting
- 16 systems and voting procedures. I have been voting since I
- was 21 years old in Sacramento County and once in Vietnam.
- 18 So I really don't have the kind of experience that
- 19 Lou has and John and the advisory committee. But perceptions
- 20 about voting systems are particularly important.
- 21 And I focus on that issue, and I rely a lot on the
- 22 practitioners in the field, which is Michele, Ernie and
- 23 others, as to how these systems will function and how people
- 24 will perceive them.
- I was troubled, though, to be very direct with you,

1 by the fact that I saw that paper jam, and it just ran and

- 2 ran and ran. And that poor sales lady was panicking, but she
- 3 did a wonderful job of covering up.
- 4 It troubled me that this thing kept going. I was
- 5 saying, "Wow, what if this was a real live election and
- 6 things started to perform that way?" I can just see my
- 7 70-something-year-old in-laws who have been pole workers for
- 8 years, for 30 years. There was a Sacramento Bee story about
- 9 them.
- 10 I don't know that they would know what to do, and
- 11 that's troubling. I appreciate Lou's comments that this
- 12 system's not unique in that way, that others have the same
- 13 problems, and I very much appreciate the point. But the
- 14 printer is the problem, and we are trying to miniaturize
- 15 everything. And when things like that happen, Mr. Chairman.
- 16 I wish they wouldn't.
- So maybe, you know, I will cast my vote as you
- 18 believe appropriate in terms of keeping the process going,
- 19 but I would like to have this body address the issue of the
- 20 printer.
- I have a different view than John Mott-Smith. I very
- 22 much respect his thought process. I don't think this is a
- 23 Voting Modernization issue. I think this is an issue of what
- 24 kind of system shall the Secretary of State certify, and the
- 25 system that gives the counties the best options that ensure a

- 1 smooth election takes place.
- 2 Again, I don't think it is unique to this system.
- 3 The point has been made that it is not. I wanted to share at
- 4 least those thoughts. They are rattling in my mind at the
- 5 moment on the issue of the tape.
- 6 MR. JENNINGS: Appreciate that. Thank you for your
- 7 thoughts. John, do you have any response to that?
- 8 MR. MOTT-SMITH: I guess in a general sense, what we
- 9 do is certify that the equipment is -- meets the statutory
- 10 requirements for security, user friendliness, accuracy,
- 11 etcetera.
- 12 Any of the issues, including printer failures, are
- issues that could happen and do happen in any system, even
- 14 the polling system. There are points of failure that depend
- 15 upon the people that operate them.
- 16 It is true as we move to a technology that is outside
- of the greater population's ability to understand possibly
- 18 that we expose the process to a need for greater
- 19 sophistication in pollings workers.
- 20 But if you wanted to move a resolution to prohibit or
- 21 avoid any kind of polling place type of problem or problem
- 22 with a pole worker who doesn't know how to do things, I would
- 23 support that resolution. But I don't mean to be -- probably
- 24 as I sound I am being -- a little bit facetious. We can't
- 25 control those things. The vendor controls those. The County

1 controls those through their quality control processes at the

- 2 polling places.
- 3 Michele doesn't have printers in hers, but she still
- 4 has 175 different things that go wrong. And that's why she
- 5 had 175 people out there troubleshooting on her first
- 6 election, so the staff can learn how to troubleshoot those
- 7 things, fix them, take care of them.
- 8 That's going to be an issue with every single system,
- 9 every single product that we look at that is not the
- 10 traditional paper vote.
- 11 You're right. There's risk there in the sense of we
- 12 are going in a new direction, but the benefits, at least in
- my mind, outweigh the risks. And the risks are manageable by
- 14 the people that are in front of me.
- 15 MR. GUTIERREZ: Let me just provide a footnote to
- 16 John's comments. I appreciate them. Again, he's an expert
- in the field, and I am certainly not. The tape failure I saw
- 18 did not result from someone who didn't know how to use the
- 19 equipment. The tape failure resulted from the way the system
- 20 was designed.
- 21 It did not have a place to release the paper. It had
- to be folded up in a very unique way, and that's going to
- work 50 percent of the time.
- MR. JENNINGS: As he indicated, it had been
- 25 addressed.

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1 MR. DEDIER: That is one of the things we changed
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- during the certification. When we change systems, some of
- 3 the things --
- 4 MR. GUTIERREZ: You think that solved it, Lou?
- 5 MR. DEDIER: I think that solved the printing
- 6 problem. As staff for the VSP, what I would like to do as
- 7 staff would be to take our staff here, and we will track when
- 8 other states have an election.
- 9 I don't think this is an issue to stop a
- 10 certification process. But what we can do is track and see
- 11 how many printer failures there is so maybe this body can
- 12 address it in a report in a formal forum.
- 13 We can present to you how many printer failures there
- 14 were, not just in California, because we are going to be
- 15 trailing behind Florida, so to speak, for just a short period
- 16 of time.
- 17 And Washington is getting ready to implement a system
- 18 as well as Georgia. As we track with other states to see if
- 19 this is an issue that we need to worry about the paper to
- 20 maybe jar the election committee, so to speak.
- 21 But I would be willing to put together a report for
- 22 you. It wouldn't be fast coming. It would be over the next
- 23 six months, but I would be able to do that, give you how many
- 24 printer failures that existed in our testing.
- 25 I think we can take a proactive role and make sure

1 the equipment functions in a way that it doesn't undermine

- the integrity of the voting system. I think that's
- 3 worthwhile.
- 4 MR. REYNOLDS: Can I clarify, there has been a design
- 5 change to try to provide for that?
- 6 MR. DEDIER: There has been a design change.
- 7 MR. GUTIERREZ: And it has been tested and worked?
- 8 MR. DEDIER: Exactly. When we make those type of
- 9 changes, those are changes to the output of the equipment.
- 10 We have them demoing it. We do have the changes in place.
- 11 But the equipment we had them demo, we were moving
- 12 them so quickly, it is just with the marketplace of the VMB.
- 13 It is the nature of the beast.
- 14 At the same time I will take -- to let you guys know,
- 15 as I calculate and estimate, at the same time -- it is off
- 16 the subject of the system, but right now coming before you
- 17 before December will be an additional 25 either modifications
- or systems before December.
- 19 This is more than you've certified in 20 years. More
- 20 systems -- and you are going to do it in a 16-month period
- 21 versus 20 years. So we have had about a 2,000 percent
- 22 workload increase as far as the systems. They are pushing
- 23 them through.
- 24 Hart notified me they are applying for modifications
- to their system to enhance the capability of the election

1 officials. Next week, actually Monday, we should receive a

- package from Sequoia.
- 3 And what they are doing is everybody is raising the
- 4 bar. We have created a level of competition within the
- 5 vendors that we are going to have some really great systems
- 6 coming out of this. If one vendor comes up with it, every
- 7 vendor comes up with it. Because if not, they lose a grasp
- 8 on the marketplace.
- 9 And the leader doesn't stay consistent. The leader
- 10 continues to rotate as far as technology goes.
- 11 MR. TROUT: If we don't get this right the first
- 12 time, they are going to have to come back for a modification,
- 13 just adding to that increasing number, you know, if they
- 14 didn't get the printer fixed or there's other issues.
- 15 I don't think we should roll them over. If we need
- 16 to slow down the process, then so be it. I know the counties
- 17 need to buy new machines and the window of opportunity here
- is small, but at the same time they are making a big
- 19 purchase.
- 20 I think we want to make sure that the commitment they
- 21 are making now is going to be a ten- to 20-year commitment,
- 22 and we want to make sure they make it with the best
- 23 information that they can have.
- MR. DEDIER: I didn't mean to allude to the point
- 25 that the modifications that are being made are to correct a

1 problem. They are being made to enhance products. Let's say

- 2 Hart, currently they have the ability to produce a two-column
- 3 Ballot now. They are going to try to go to a three-column
- 4 ballot.
- 5 Sequoia is going to put an automated rotation setup
- 6 in their system. That's something you have seen from the new
- 7 vendors. I should allude that it is not a problem with the
- 8 modifications. The modifications are being made because the
- 9 competitors are coming up with a better idea.
- 10 They are meeting the certification, but that's going
- 11 to be a continued evolving process until California is sold.
- 12 As soon as we have 54 contracts in place and we are doing 54
- implementations, we won't see those modifications. We will
- 14 see them very slowly once a year.
- 15 As it sits now, the counties are saying in an RFP
- 16 process, "Orange County, how come your system doesn't do
- 17 that? I just looked at A, and A does this." The vendor
- 18 takes note.
- 19 Believe me, they come back to their group of
- 20 engineers and they say, "How come ours doesn't and they say
- it can, and they say "Let it go." Wiley Laboratories,
- 22 Systech and Cyber are so busy right now they have six to
- eight systems in testing weekly, where they used to actually
- 24 have -- a year ago they used to have to tell a vendor "I
- 25 can't test your equipment because we batch test, and we don't

- 1 have enough voters to run a test."
- Now they are having to say to testing entities, "I
- 3 can't test your software because we are full." We are in a
- 4 marketplace, and it is really fast-paced, but it will slow
- 5 down.
- 6 I just want to give you guys a glimpse of what's
- 7 coming in the future before December.
- 8 MR. JENNINGS: I think Lou's suggestion is a good
- 9 one. I think we should consider a resolution, John, after
- 10 the motion that's on the floor is voted upon. And then we'll
- 11 consider a resolution from this body directly, Lou, to
- 12 compile that report over a period of time and report back to
- 13 this panel with respect to particularly any printing problems
- they experience in other states.
- 15 All right. We still have a motion on the floor and
- 16 second. Any further discussion? All right. Are we prepared
- 17 to vote? All in favor of the motion signify by saying aye.
- MR. REYNOLDS: Aye.
- MR. MOTT-SMITH: Aye.
- MR. JENNINGS: Aye.
- MR. GUTIERREZ: Aye.
- MR. JENNINGS: Opposed say no.
- MR. TROUT: No.
- MR. JENNINGS: Did you not vote?
- MR. REYNOLDS: I voted.

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1 MR. JENNINGS: All right. Then congratulations to
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- 2 Shoup with respect to their WinVote Touch Screen System.
- 3 We then move on to the consideration of Avante Vote
- 4 Touch Screen System.
- 5 MR. DEDIER: What I would like to do is give you an
- 6 update. We anticipated that the Avante, they started testing
- 7 towards the end of June, and we placed these systems up on
- 8 the agenda.
- 9 What we are trying to do is give you an overview of
- 10 the system. The system has been through the advisory
- 11 testing. Each one of you had a listing of the items that we
- 12 found during certification that we addressed with things.
- One of the issues that comes up with changes is it
- 14 changes two things: It makes it better and it makes
- 15 opportunity for the County to have a better piece of
- 16 equipment.
- 17 But it changes two other elements. One they said
- needs to be notified and they said needs to approve these
- 19 changes. That's been done, but then we have a paper problem
- 20 because the manuals don't match the operation output of the
- 21 machine.
- 22 So the changes you see reflected on the three-,
- actually, four-page spreadsheet that were made to the system
- 24 creates a manual issue problem. The system did very well in
- 25 performing on testing, but it is not written. It is not

- 1 said.
- 2 So, therefore, I would like to postpone any motion on
- 3 the floor of any evaluation of the system until the next
- 4 meeting on the 22nd. Because until I have written
- 5 documentation, I cannot release my report to you. And I
- 6 basically feel that the manuals here what I have seen on the
- 7 system, somehow the system operates.
- 8 And at the same time I also gave you a copy of the
- 9 advisory committee's notes. What we have done is during the
- 10 advisory committee testing, I have an independent notetaker
- 11 that takes notes of anything the advisory says on the system
- 12 or sees on the system, kind of refresh their memory when they
- 13 go back in to do their evaluation.
- 14 We thought that would be a good tool to have. That
- 15 way if they are not sure but they thought they said it, they
- 16 can recall it.
- 17 The advisory committee did comment on the changes.
- 18 It is not saying that these changes made the system not pass
- 19 certification. The system met the standards, but at the same
- 20 time these are relative to California standards and increased
- 21 tools for the election official to use.
- 22 During the advisory committee, it asked for changes
- 23 to be made. The company agreed to and has been able to
- 24 produce those changes. But at the same time that started
- 25 even more documentation change.

1 So what we are going to have the next month, with the

- vendor complying and the manuals being on time, we will have
- a polished system and be able to show you a good, clean
- 4 report that you can make an evaluation on.
- 5 MR. JENNINGS: Thank you. Steve, do we need a motion
- on this, in your opinion, or we just simply put this off?
- 7 MR. TROUT: No, we don't need a motion.
- 8 MR. JENNINGS: Do we have any comment -- John, would
- 9 you like to comment on this? This meet your approval?
- 10 MR. BURNS: John Burns, Avante. First I'd like to
- 11 thank the advisory committee with the feedback we received
- 12 from them and be able to incorporate it. It does meet our
- 13 objective time line.
- 14 MR. JENNINGS: Okay. Great. What we'll do is
- 15 schedule you for the first item of business on the 22nd, and
- the meeting is now set for August 22nd.
- 17 MR. REYNOLDS: Can I get clarification on one item,
- 18 the list, 73 items, the to do list. These are the things
- 19 that should be completed before the item comes back on August
- 20 22nd?
- 21 MR. DEDIER: Exactly.
- 22 MR. REYNOLDS: There's an indication there are four
- 23 types of things that need to be done. B refers to
- 24 specifications, and then there are some parts, for
- 25 instance -- there was a comment by staff that things had been

done and that the system would meet the standards. So some

- 2 of these things that refer to specifications, the way I'm
- 3 interpreting that is they haven't figured out a way to do it
- 4 yet. They need the specifications to fix whatever it is, but
- 5 it is actually a documentation question.
- 6 MR. DEDIER: It is documentation. In other words,
- 7 the system has the ability to do it, but the documentation
- 8 wasn't clarified enough for a user.
- 9 Part of the evaluation of the system is not only test
- 10 the system to make sure it is secure, it is to make sure the
- 11 operating procedures are equivalent. That way I can give
- 12 that to you formally.
- 13 The California procedures are a different set of
- 14 procedures that we will recommend to any vendor. As we come
- in with operating procedures, we evaluate every item of the
- 16 procedures. What we are trying to ensure is that the
- 17 election officials around California get procedures that are
- 18 clearcut, precise.
- 19 And if the documentation is felt not to be accurate,
- 20 then we address that with them because that is part of the
- 21 certification process, is to have the documentation in order.
- 22 That's where we address that.
- 23 What we do is split the load. I take a portion and
- 24 he takes a look, then we reverse those and look over each
- other's things and then come back and say "What do you think

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1 is lacking in the procedures or manual? Did you miss
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- 2 something?" Where you get into it is a lot of time products
- 3 with vendors, they tend to leave an unknown. In an election
- 4 system there is no unknown to the official. The official
- 5 needs to know the entire system, the entire documentation.
- 6 Flash memory, there's currently posted 200 vendors in
- 7 flash memory. Which time do you want your machine used? If
- 8 you specify that to the County, it has done two things: It
- 9 tells you what you recommended for the system, but it also
- 10 gives the County a tool when they go out to purchase this,
- 11 not to get into bid requirements where they don't get
- 12 something they want or get low bid.
- 13 If you say flash memory, if you just say CD, there's
- 14 close to a hundred on the market. Some work, some don't.
- 15 You have to be specific. That's where we go through the
- 16 system, every line, every piece.
- We have to look at every single thing. If it doesn't
- 18 match, it doesn't pass. Not saying that I am not giving a
- 19 recommendation. I am saying I can't forward it to you with a
- 20 clear conscious saying I am asking for approval or
- 21 disapproval.
- 22 So we tell that to the vendor. The vendor could say
- "I don't believe it is so," and he could come to this body
- and speak before me and say, "I don't agree with the
- 25 recommendation." Because if the manuals didn't mirror it, I

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1 couldn't in good conscious give you a recommendation to
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- 2 approve that equipment. I would have to sit here and say "It
- 3 passed the testing, but I believe the documentation is
- 4 lacking, therefore, I can't give you a recommendation for
- 5 certification." The vendor might say differently. At that
- 6 point you would have to evaluate.
- 7 MR. JENNINGS: Anything else, Chris? All right.
- 8 Then we'll move on to item four of the agenda. We do have an
- 9 e-mail message from Vote Here, Inc., from Derek Dictson, who
- 10 is a government affairs manager, saying that they would like
- 11 to request a delay in their certification testing for
- 12 California. Given our near-term resource commitment to the
- 13 FVAP SERVE project, it is unlikely that we can complete the
- 14 required updates to our pole site system on the aggressive
- 15 time line that we have originally discussed. Apologize for
- 16 the delay, and we will contact you as soon as we have a time
- 17 line in place for the system update.
- 18 So item four of the agenda is put off for at least
- 19 the time being, and we don't know when they might be back.
- 20 MR. DEDIER: I will give you an update. We gave a
- 21 testing parameter to Vote Here, just as we do with any other
- 22 vendor.
- 23 We gave Vote Here exactly what they were going to
- 24 have to be tested on. Two days prior to that testing they
- 25 came back and said there were changes that they would have to

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do to meet our certification standards, basically that it
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- 2 could not pass the test. They are engaged in a huge project
- 3 with the federal government. They estimated 60 to 90 days
- 4 they will have these changes made.
- 5 But according to the Election Code, when an
- 6 application enters, it is within 30 days' response from the
- 7 time that we give them to the date of test. We said we could
- 8 extend it, but we couldn't extend it more than 30 days out.
- 9 So they chose to ask it be postponed.
- 10 MR. JENNINGS: I don't think any further action has
- 11 to be taken, then. We'll just wait for them to reapply.
- 12 And finally the final item on the agenda is a
- 13 demonstration of Voting Technologies DRE system, and I guess
- 14 this Board can -- this panel can move to the demonstration,
- 15 and we'll come back and adjourn after that demonstration is
- 16 completed.
- Of course, I would invite all members here of the
- 18 audience to participate in that demonstration. Do we have a
- 19 representative from Voting Technologies?
- 20 (Recess for demonstration was taken.)
- 21 MR. JENNINGS: Thank you for that demonstration. All
- 22 right. Lou, do you have any comments with respect to the
- 23 follow-up on this demonstration and their application?
- 24 MR. DEDIER: I would just kind of like to remind the
- 25 members that this system has not been tested. So, therefore,

1 necessarily what you see isn't necessarily what you are going

- 2 to get. On this one if we don't make it this month, on the
- 3 next meeting of the 22nd, I will give you an update at the
- 4 meeting that is scheduled. I will tell the Panel that we
- 5 will have the information to you on the 10th of August.
- 6 Basically, you'll receive your binders on the 10th,
- 7 also receive a reminder of any updates. If the advisory
- 8 committee lags on any of their information, we'll follow that
- 9 up and get it as it comes in.
- 10 Other than that, that would be it for today.
- 11 MR. JENNINGS: Thank you, Lou. We still have to act
- 12 on a resolution for you to prepare a report for us. I guess
- it will be called a keynote report on any DRE problems in
- 14 other states that are experienced, something that we can kind
- of refer to. Again, kind of a motion to that effect.
- 16 MR. REYNOLDS: Do we want to put any additional
- 17 specifications on the report? We were doing it in a general
- 18 sense, if there was a specific problem about printing.
- 19 MR. JENNINGS: There might be other problems that
- 20 develop, too. So we might not want a report that is confined
- 21 just to printing, but other problems that are experienced as
- 22 well.
- 23 MR. GUTIERREZ: Mr. Chairman, let me at least offer a
- 24 couple more thoughts that were going through my mind. I very
- 25 much appreciate what Lou is planning to do. And I equally

1 appreciate John's points about what it is that we use as a

- 2 standard for certification of equipment, and that is specific
- 3 code sections. What I would find helpful is if we schedule
- 4 at the next agenda meeting and allow Lou and John and myself
- 5 and others who have an interest to carefully consider the
- 6 issue of whether we want to apply standards for
- 7 recertification, in effect.
- 8 I think particularly if we keep track of particular
- 9 performance issues and we find that improvements need to be
- 10 made, that we have the authority to do that, that we have
- 11 carefully considered the data and that we can act to ensure
- 12 that whatever problems are developing on the performance side
- 13 are addressed in some fashion. I think that's a pretty
- 14 substantive policy consideration and discussion, but that's
- 15 kind of what was going through my mind on the printer issue.
- 16 I totally agree with the Chair, that my focus is not
- 17 on the printer right now, but the overall performance of the
- 18 system. And with more and more use it does begin to
- 19 highlight certain things that we need to address.
- 20 MR. JENNINGS: I would hope that the report that
- 21 staff prepared would highlight those problems and suggest
- 22 changes, perhaps, in the standard specifications of
- 23 certification.
- 24 MR. GUTIERREZ: And that's exactly my thought. But I
- 25 was thinking rather than try to draft that motion now, maybe

1 at the next meeting staff could bring some discussion points

- 2 and some thoughts, and we could be more focused and more
- 3 productive. Anyway, that was just a thought, but obviously
- 4 what the Chair believes is appropriate is fine.
- 5 MR. DEDIER: I can certainly gather information on
- 6 what specific failures or maybe what other states are looking
- 7 at with people who do the same type testing that I do.
- 8 I would like to probably hold off on that until
- 9 September. September are the elections in Florida, which we
- 10 are going to see a full deployment in this system on a good
- 11 base. That will give us a lot of information and a lot of
- 12 feedback on that point.
- 13 On what some of the pole workers think, weight of
- 14 equipment, equipment in general, some of the failures that we
- 15 are going to come across. I won't limit my report just to
- 16 printers. I am going to be looking at that because that is a
- 17 weak point in any system, is the printer. But at the same
- 18 time I'll look at the overall pole of the elections for
- 19 Florida and report back and basically combine that report,
- 20 but keep it ongoing, come into our elections in November, any
- 21 experiences that happen in Alameda or Riverside or positives
- 22 that come out.
- 23 Riverside is going to not have printers. And
- 24 Alameda, they are basically running printers. So we can
- 25 compare those two and see what the pole workers are thinking.

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1 So far since I have been with you guys about the past 16
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- 2 months, I have interviewed about 3,000 voters and interviewed
- 3 close to 400 pole workers. And typically what the pole
- 4 workers are asking for is more to do, more interaction.
- 5 The image of a pole worker is thought of being very
- 6 -- not intelligent, not the brightest of people or elderly
- 7 age, that maybe they are prohibited.
- 8 And I find that just the opposite when I interview
- 9 them. They are very sharp and dedicated, and they are really
- 10 into this process. They are not there for the money, that's
- 11 for sure. They are there because they want to be there.
- 12 And this is one of the No. 1 complaints that I have
- 13 heard about electronic systems from the pole worker, is they
- 14 liked the ritual that they went through with paper closing
- 15 the poles. It was kind of like a preemptive party. And all
- of a sudden it is too fast now.
- 17 As in Florida when I attended an election, they came
- 18 back and said the problem in Sarasota was "They closed the
- 19 poles so quick, we didn't have time to open the wine in the
- 20 back. They are taking the fun out of it."
- 21 So if you can think of that, it is kind of, like --
- 22 but that is a valid point. This is a ritual. They are not
- 23 there for the money. They are there because they are
- 24 dedicated United States citizens in California or in Florida.
- 25 They are dedicated to the process. They are not there for

1 the money issue. To them they are doing this because they

- 2 want to be there, and they want to be part of the process.
- 3 MR. JENNINGS: Perhaps a resolution wouldn't be
- 4 necessary, that we can just simply ask staff to present to
- 5 us, perhaps, for the next meeting, as John suggested, a
- 6 review of, one, our certification standards as well as those
- 7 that may in the future need to be modified and the reasons
- 8 for that potential modification.
- 9 And then, also, it looks like you will not have an
- 10 opportunity to really have a meaningful report with respect
- 11 to the performance of the DRE machines until sometime after
- 12 the Florida elections in September. So that would be for a
- 13 future meeting. Is that okay with you?
- 14 MR. GUTIERREZ: That's perfect. And I'd like to hear
- 15 from Steve as to what kind of legal authority we have to go
- 16 beyond the certification standards. We may want to consider
- 17 some new standards.
- 18 MR. TROUT: I think it is important that we do it
- 19 sooner rather than later because all the counties have this
- 20 money out there and are committing to a system. If we are
- 21 going to make any major changes or have any change of course
- 22 here, we need to let them know before they commit to a
- 23 system.
- 24 MR. JENNINGS: All right. Thank you. Any other
- 25 comments from members of the panel? Any comments from any

1	advisory committee members who are here today or from any of					
2	the members of the audience? All right. Then we'll close					
3	this meeting, and it is adjourned at 11:47.					
4	(Whereupon the proceedings were concluded at 11:47					
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2	REPORTER'S CERTIFICATE				
3	000				
4	STATE OF CALIFORNIA)				
) ss.				
5	COUNTY OF SACRAMENTO)				
6					
7	I, BALINDA DUNLAP, certify that I was the official court				
8	reporter and that I reported in shorthand writing the				
9	foregoing proceedings; that I thereafter caused my shorthand				
10	writing to be reduced to typewriting, and the pages included,				
11	constitute a full, true, and correct record of said				
12	proceedings:				
13	IN WITNESS WHEREOF, I have subscribed this certificate at				
14	Sacramento, California, on this 9th day of April, 2003.				
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19	BALINDA DUNLAP, CSR NO. 10710, RPR, CRR, RMR				
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VOTING SYSTEMS PANEL MEETING

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1500 11th STREET

SACRAMENTO, CALIFORNIA

JULY 25, 2002

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REPORTED BY: BALINDA DUNLAP, CSR NO. 10710, RPR, CRR, RMR

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- 2 ---000---
- 3 MR. JENNINGS: We'll start this meeting of the Voting
- 4 Systems Panel. My name is Bob Jennings. I am the Chairman
- 5 of the VSP.
- 6 Let me introduce, if I can, the members of the VSP
- 7 who are here today. Off to my far left is Steve Trout, who
- 8 is counsel with the elections division here at the Secretary
- 9 of State's office.
- 10 To my immediate left is Chon Gutierrez, who is the
- 11 assistant secretary for operations.
- 12 On my immediate right, John Mott-Smith, who is the
- 13 chief of the elections division.
- 14 And on the far right Chris Reynolds, who is our
- 15 assistant secretary for legislative and constituent affairs.
- 16 We also have an advisory committee. We have a couple
- 17 members here and present. Let me introduce first Michele
- 18 Townsend from Riverside County. Thank you for being here,
- 19 Michele. And Ernie Hawkins, who is the registrar of voters
- 20 for -- what full title is that --
- 21 MR. HAWKINS: That's close enough.
- 22 MR. JENNINGS: Okay. Ernie Hawkins with Sacramento
- 23 County. I understand that with you is your assistant
- 24 registrar of voters, Joel Levene. Is it Levene or Levine?
- MR. LEVINE: Levine.

1 MR. JENNINGS: We also have Lou Dedier, who is our

- 2 staff assistant who has become a voting systems expert and
- 3 someone we rely upon very heavily.
- 4 And, Lou, we appreciate all the hard work you have
- 5 been doing.
- 6 We also have with us Balinda Dunlap with Peters
- 7 Shorthand, and she'll be recording the minutes of the
- 8 meeting.
- 9 So if you do comment, would you please introduce
- 10 yourself prior to any comments you might make so she can have
- 11 that for the record.
- 12 I want to begin this meeting by first complimenting
- 13 -- for the record, I want to compliment John Mott-Smith and
- 14 his staff for the work that has been done with respect to the
- 15 actions that resulted at the meeting of the Voting
- 16 Modernization Board. Let's see. What date was that? We've
- 17 had so many meetings. 17th. On the 17th of this month.
- 18 I think it is unprecedented, perhaps, in modern
- 19 government history to have a vote taken by the people on
- 20 March 5th of this year and to have in place a system and
- 21 procedures that are now being followed and an application
- 22 that was mailed to all the counties for funding through the
- 23 Prop 41 funds.
- And to have a formula that's been approved by the
- 25 Board and have all that action taken in this very, very short

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1 period of time, I mean, it's amazing. I have been very
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- 2 pleased with the Voting Modernization Board's position. And
- 3 the members themselves have taken this on as a very serious
- 4 task. And John Perez has done a marvelous job as chairman of
- 5 running the meetings. And I think it may go down in history
- 6 as something that's unprecedented, really, in terms of, one,
- 7 I could not believe just yesterday, getting a copy of the
- 8 applications and the forwarding documents to the counties.
- 9 These applications are now going to be arriving at
- 10 the County levels today and tomorrow. It is just amazing
- 11 that they can begin to fill those out, have them back by the
- 12 new deadline, which is September 3rd, giving them a little
- longer time to prepare those applications.
- 14 But then a final decision being rendered by the
- 15 Board, and that's scheduled for September 16th. So funds
- 16 will be rolling out of here, out of the State and to the
- 17 counties in a very quick period.
- 18 Again, I compliment you, John, and Lou, and your
- 19 entire staff for the work they have done on this.
- MR. MOTT-SMITH: Thank you.
- 21 MR. JENNINGS: I want to mention, too, the work of
- 22 the advisory committee. Our advisory committee has tried to
- 23 combine their work with respect to analysis of systems that
- 24 are being considered for certification here before the VSP.
- 25 They have tried to combine that meeting with

1 attendance at the VMB meetings. Don't get this all confused.

- 2 We have V and Ss, Bs and S and Ps and all that.
- 3 But the Voting Modernization Board has been meeting
- 4 and trying to tie together their work so that they don't have
- 5 to make two or three trips up here to complete their advisory
- 6 committee work. It has really been, I think, a hardship on
- 7 the advisory committee members to try to cram all that into
- 8 one -- into one day, if you will.
- 9 So I want to compliment the members who are present
- 10 here today and the entire committee, for the record, on the
- 11 hard work that they have done with respect to analyzing the
- 12 new systems that are before us and submitting their comments,
- which have been very helpful.
- I am wondering, however, if there might be a little
- 15 better approach here so they can spend a little more time
- 16 with each system and really have some kind of a comfort zone
- 17 with respect to a complete analysis that they might be able
- 18 to present.
- 19 So I am asking Lou if there might be a way we can
- 20 work this out so that that time period is not so shortened in
- 21 terms of the amount of time they can spend with these new
- 22 systems, if we might maybe even schedule a date before or
- 23 maybe the date after or something like that.
- 24 So you might look at that and work with the advisory
- 25 committee and be comfortable that they have enough time to

- 1 fully analyze each of these systems.
- With that, we'll proceed with the agenda. The agenda
- 3 before us, the first item of consideration is the Hart Ballot
- 4 Now Electronic Voting System. I'll refer to Lou for his
- 5 report.
- 6 MR. DEDIER: Hart came, basically, with an
- 7 application in October, is when their application started.
- 8 And basically we looked at the E-Slate, was the operation of
- 9 the overall system. That's the front-end software, is the
- 10 E-Slate, runs off the same software for the Ballot Now.
- 11 What we did was it was a different technology than
- 12 has ever been seen in California and actually used in many
- 13 cases throughout the United States. It was used in Texas,
- 14 but hadn't really been expanded. Me and Robert Nagely viewed
- 15 it in Texas. We did testing in Anaheim at the California
- 16 Courts Association.
- 17 We provided testing to the advisory committee.
- 18 Basically we redesigned the entire ballot. The ballot is
- 19 what California format should be. Martin Chapman has already
- 20 applied to be the manufacturer of the ballots. So we have
- 21 somebody that has experience in the ballot manufacturing.
- 22 The Hart system was demoed to you. Basically it
- 23 meets all the election codes. What we'd like to do is staff
- 24 would like to recommend the approval of the systems, but with
- 25 the following conditions: The Ballot Now system must notify

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1 the VSP so, therefore, if the system's to be used in
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- 2 California, the advisory committee and SOS staff and any
- 3 member of the panel would like to attend can attend to see
- 4 the first full running of the actual election.
- 5 They must notify the SOS of any county that wishes to
- 6 purchase the system, and basically make sure that the county
- 7 is aware that they will have to be certified as a ballot
- 8 printer if they go to purchase such a system.
- 9 The system can only be used at the county level. We
- 10 are not going to allow ballots to be printed in the precinct
- 11 level. It will be used as an absentee system. So it is not
- 12 going to be used as a precinct voting system. They are not
- 13 going to print ballots and put them out to the polling places
- 14 and have that as an alternative.
- 15 This is a system that is part of the Hart E-Slate, so
- 16 they have a full sweep of products to sell. If they are
- 17 willing to meet those criteria, we can see no reason why they
- 18 shouldn't be certified, and we recommend certification based
- 19 on the information.
- 20 And then we also encouraged the vendor, they do have
- 21 a new software that is going to enhance their product. And
- 22 at the same time we ask that the vendor bring that software
- 23 forward so it can benefit the counties in California.
- 24 MR. JENNINGS: Thank you, Lou. Any comments or
- 25 questions from the members of the panel?

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1 MR. REYNOLDS: What is certification as a ballot
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- 2 printer? Is it statutory, regulatory or both?
- 3 MR. DEDIER: Both. Certification as a ballot printer
- 4 means they are going to basically get manufactured ballot
- 5 stock from Martin Chapman. They are going to have to report
- 6 and record on that to the Secretary of State.
- 7 At the same time they should have the ballots printed
- 8 in what they consider a proper room, and they will be subject
- 9 to inspection by the Secretary of State's office, meaning
- 10 they are going to get a visit from me at least once a year to
- 11 inspect their facility and operation.
- 12 They need to have a locked and secure room. They
- 13 need to have the proper humidity and controls in the air
- 14 system. They can't just print in the open air out in the
- 15 front lobby.
- 16 We are going to make sure they are in a secured room
- and area where the public can't grab at them. Basically all
- 18 the criteria is met as far as inks, printers, quality
- 19 controls.
- 20 When they first become a ballot printer or apply with
- 21 the Hart system, what they will do is they apply to the
- 22 Secretary of State. We'll go out and look at the system.
- 23 We'll match that system with what the printer should be.
- 24 We'll have approved sample ballots, run those with the Hart
- 25 system to ensure that the ballots that they can produce will

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1 be able to run and go on that system with no problems.
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- 2 If they meet that criteria, we'll recommend
- 3 certification to the Secretary. At that point the Secretary
- 4 can certify if they are a ballot printer. Once they become a
- 5 ballot printer, then they are subject to reporting and
- 6 current inspection, anytime drop-in inspections or yearly
- 7 inspection.
- 8 MR. GUTIERREZ: Mr. Chairman, I have a couple
- 9 procedural questions that I can direct to you. When we
- 10 recommend to the Secretary the certification of the system,
- 11 we certify that it meets the statutory requirements?
- 12 MR. JENNINGS: Correct.
- 13 MR. GUTIERREZ: If there are -- if it doesn't, then
- 14 we don't certify that. So I am thinking in the case of the
- 15 ballot printing features, we are not certifying that element;
- 16 is that correct?
- MR. DEDIER: You're certifying the system and the
- operation, but not the printing of the ballots.
- 19 MR. GUTIERREZ: Okay. So it really isn't a
- 20 condition. We are just not certifying the printing site?
- 21 MR. DEDIER: That will be kept separate and
- 22 controlled independently by the Secretary of State by an
- ongoing inspection. They don't get carte blanche to
- 24 continue. They are constantly subject to routine inspections
- and reports.

1 MR. GUTIERREZ: Again, just focusing on process, we

- 2 are approving -- we are not approving them for ballot
- 3 printing purposes?
- 4 MR. DEDIER: Exactly.
- 5 MR. GUTIERREZ: In order to do that, do they have to
- 6 come back to the Board again and be noticed and go through
- 7 the process, or how do we handle this? It seems to me two
- 8 different systems completely.
- 9 MR. JENNINGS: How many ballot printers do we have in
- 10 the state that have been certified?
- 11 MR. DEDIER: Seven.
- 12 MR. GUTIERREZ: What process do we use on those?
- 13 MR. DEDIER: Basically once they are approved, we run
- 14 them through a testing with the vendor to make sure they can
- 15 produce ballots that will run through the system. And if
- 16 they meet that, then we go through a certification, and they
- 17 are constant to inspection. They report regularly to the
- 18 Secretary of State's office.
- 19 Right now the County could apply to become the
- 20 certified ballot printer, but at the same time Martin Chapman
- 21 is also going to apply to become a certified ballot printer
- 22 to produce those for the County.
- 23 The County could have an option -- I think where the
- 24 system will really come into play is a county that uses this
- 25 system on a large run of ballots will run through Martin and

1 Chapman. They will under order the ballots. Currently they

- 2 have to over order. They will under order and then be able
- 3 to produce them on demand at the county.
- 4 You come in and get an absentee. They will produce
- 5 it for you. Let's say I ask Connie McCormick -- like, in San
- 6 Francisco, when they did have ballots on the first day where
- 7 they opened the poles for early voting. They didn't have
- 8 ballots available.
- 9 This would have been a huge resource, to have the
- 10 ballots available at their level.
- 11 MR. GUTIERREZ: But in terms of the process itself --
- 12 MR. JENNINGS: I think that to maybe clear up the
- 13 confusion part, Chon, to that part that might be confusing,
- 14 the ballot printers don't come through this body with respect
- 15 to request for certification. It goes exactly through the
- 16 elections division.
- MR. GUTIERREZ: Okay. So that answers that one.
- 18 The notion of limiting the application to quit the
- 19 county absentee ballots, specifically prohibiting their use
- 20 at the polling place, clarify that for me again, with drawing
- 21 that distinction.
- 22 MR. DEDIER: We are. Because what we didn't want to
- do is cause the county to be able to produce ballots and put
- them out to the polling place location. We weren't marketing
- 25 it being an optical scan. We wanted a controlled environment

1 with the optical scan. We didn't want to give the impression

- 2 that optical -- that ballots on demand could be printed at a
- 3 precinct location.
- 4 MR. GUTIERREZ: Because the county has the ability to
- 5 certify?
- 6 MR. DEDIER: Exactly. Because I would have to go out
- 7 and certify 5,000 locations for ballot printing which would
- 8 be absolutely breaking on the security.
- 9 MR. GUTIERREZ: Okay. I had one more procedural. If
- it comes back, then I'll interrupt the proceedings.
- 11 MR. JENNINGS: I have a question. Did Hart actually
- 12 request this as an absentee ballot system rather than general
- 13 print on demand system?
- 14 MR. DEDIER: They had requested it as a print on
- 15 demand system. First it was absentee, then print on demand.
- 16 What we'd like to do is limit it to an absentee.
- Once the product comes and everybody's comfortable
- 18 with the product out in use, at that time we could probably
- 19 entertain the idea of coming back and saying they would like
- 20 to apply to let this go into the precinct level, not
- 21 printing, but use as a paper system.
- I think at this time we need to go in small steps,
- 23 because it is new technology and security issues. This gives
- them the ability to be able to market their product out in
- 25 the counties. But at the same time it lets us protect the

- 1 security and lets technology not overrun us.
- 2 MR. GUTIERREZ: I recall my last question. The
- 3 notice requirement, do we have that notice requirement of any
- 4 other product, any other vendor, your recommendation No. 1,
- 5 that they give notice?
- 6 MR. DEDIER: We do put that notice out there for each
- one, so they notify us prior so we can attend. The idea
- 8 behind this is make it a little more open. Usually the
- 9 election division --
- 10 MR. GUTIERREZ: I think it makes a lot of sense.
- 11 Kind of spreads you all over the state, but at least you
- 12 continue to be aware of what's going on.
- 13 And lastly, where are they marketing this product, a
- 14 particular county that is interested?
- 15 MR. DEDIER: Right. Now Shasta and Orange and San
- 16 Diego have all been looking at this product very heavily. At
- 17 this time nobody has chosen to use it, but each county has an
- 18 RFP. But there are counties that are tremendously
- 19 interested.
- 20 The idea behind the ballot on demand is you are going
- 21 to see -- Hart will be the first one to break the mold. Even
- 22 later today you are going to see another ballot on demand
- 23 system. This seems to be the way technology is moving
- 24 because of the cost of resources and given the election
- 25 official new tools and abilities to actually run an election

1 efficiently where they don't have to over order product or

- 2 rely on a third-party source to deliver a product to run an
- 3 election.
- 4 MR. GUTIERREZ: I think this is a very nice document.
- 5 Is this the first time we are seeing it?
- 6 MR. DEDIER: Uh-huh. Those are the advisory
- 7 comments. And what we are doing is the advisory comments, we
- 8 give the advisory a rough list of questions. And what we are
- 9 doing is giving them a guideline. So, in other words, they
- 10 are not led into an advisory committee blind. They are not
- just dropping them off with the equipment. That's just a
- 12 guideline for them to look at.
- 13 They can make additional comments. They can expand
- 14 on their answers. They can look for anything they want. We
- 15 are trying to give them the tools as the advisory body to
- 16 guide them through the process in things that we feel are
- 17 important to look at. We can test the equipment technically,
- 18 but they know the operation of the equipment in the counties.
- 19 I am not a user, they are. I am a tester.
- 20 MR. GUTIERREZ: Very nice. Thank you.
- 21 MR. JENNINGS: Just for the general record, will you
- 22 explain, the ballot printer would then print ballots with
- 23 unique numbers on each sheet?
- 24 MR. DEDIER: Yes. That inventory is maintained by
- 25 the county, and also we are supplied a record of exactly how

1 many ballots were printed and sent to -- I should say blank

- 2 ballots, not that they are blank sheets, with a number on
- 3 their ballot stock. Then the county is responsible for
- 4 maintaining, as the ballot printer, the inventory and also
- 5 the record with respect to any that are used, damaged or
- 6 whatever so that we can go in and do an audit and track every
- 7 individual ballot that was sent, to the pieces of ballot
- 8 stock that were sent to them.
- 9 What we did is worked with Martin and Chapman and
- 10 Hart and sat down in a meeting with them. What we did is
- 11 redesigned a ballot. California wanted to place a number on
- 12 the ballot. Since Sacramento's here, I'll use them as a
- 13 guinea pig, so to speak. They order ballots.
- 14 Let's say they purchase the Hart system. They order
- 15 ballots to be at that location. They would order them from a
- 16 certified ballot manufacturer. They wouldn't be a ballot
- 17 manufacturer without a water mark. They would order them
- 18 from Martin Chapman, 500 or 1000.
- 19 On that would be a small number in the bottom, 0001
- 20 to 1,000. At that 1,000 point, what they do is Martin and
- 21 Chapman reports to the Secretary of State, "We released 1,000
- 22 to 10,000 ballots to Sacramento County." Sacramento County
- 23 is just like the process is now, they need to report "We
- 24 received 10,000 ballots from Martin and Chapman. We used
- 25 5,000 ballots. We spoiled 500 ballots in sample." In other

1 words, they are under the same requirements for the total

- 2 report, and we keep track of that at the election committee.
- 3 So when I walk in to inspect the ballot record, say
- 4 "According to our records, you have 25,000 on a sheet of
- 5 paper. Can you produce those in a locked and protected
- 6 room," and I walk in and look at them. I look at the
- 7 inventory sheets, walk into their office and complex, and we
- 8 check what's out and what's reported. We verify those
- 9 numbers to what's been produced. We look at what's been
- 10 spoiled and what's been ordered. So that way we have a total
- 11 tracking of what's been used.
- 12 The idea behind Martin and Chapman being the ballot
- 13 manufacturer is Hart will probably decide to do, and other
- 14 people as the system improves, come forward and each one of
- 15 those will be given a unique number for testing to make sure
- 16 they can produce ballots.
- 17 But that unique number is placed on the bottom for
- 18 State tracking.
- 19 MR. JENNINGS: Any other comments or questions from
- 20 the members of the panel? If not, might I ask any members --
- 21 sorry.
- 22 MR. MOTT-SMITH: From the first staff report we
- 23 received proof of escrow?
- 24 MR. DEDIER: Yes, we have. The escrow is put with my
- 25 name for the contact, and the Secretary of State. The reason

1 why we placed it into the Secretary of State's name, that way

- 2 it remains in the department's name, not an individual's
- 3 name. So, therefore, it is in the Secretary of State's name.
- 4 I am the contact.
- 5 Additional staff can go in from the division that
- 6 works for the Secretary of State. We placed that escrow in
- 7 our legal division for Ken Davis to look at and make sure the
- 8 requirements are met for California.
- 9 At the same time that is the certified escrow
- 10 company. They are using the escrow company that the
- 11 Secretary of State has currently certified and inspected this
- 12 year.
- 13 MR. MOTT-SMITH: Another item on the previous staff
- 14 recommendations was that they submitted procedures according
- 15 to the California template. Have you received those
- 16 procedures?
- 17 MR. DEDIER: Those procedures have currently been
- 18 sent. We have not had an opportunity to review it. We just
- 19 got them. I think what they are waiting for is to see if
- 20 there's any changes that came out of the advisory committee
- 21 testing. So that would also be a condition of the
- 22 certification, that they must complete the procedures in a
- 23 California template.
- 24 Those procedures would be forwarded to the VSP so the
- 25 VSP can review them with a staff report with a recommendation

- 1 for full producing in California.
- 2 MR. JENNINGS: Anything else, John? May I ask if any
- 3 of the members of the advisory committee wish to comment or
- 4 have any questions?
- 5 MS. TOWNSEND: Is there going to be a minimum weight
- 6 on the paper required, and is there going to be a secrecy
- 7 holder that's to be used for absentee?
- 8 MR. DEDIER: The idea behind the absentee system, the
- 9 paper will be a minimum 50-pound weight. Because we do have
- 10 certifications. As someone applies for it, that will be part
- 11 of their California style templates, that they will forward
- 12 to the county the exact paper requirements from the
- 13 manufacturer, that it would be a minimum of 50-pound weight.
- 14 We have seen in Texas they actually used a 20-pound,
- 15 and Martin and Chapman believe 50-pound was about right. So
- 16 at that time a 50-pound stock was set. We did test for
- 17 bleed-through. We kind of went through every ramification
- 18 you can go through on a ballot seeing if it would work and if
- 19 it would not.
- 20 MR. JENNINGS: Do I have any comments from the
- 21 general audience or questions with respect to the report from
- 22 Lou? Well, hearing none --
- 23 MR. DEDIER: I do believe we have a member from the
- 24 Hart staff, so maybe see if he wants to comment.
- 25 MR. SEEVER: My name is Jim Seever with Hart

1 InterCivic, and I just want to say we agree with the

- 2 conditions set forth.
- 3 MR. JENNINGS: Thank you, Jim.
- 4 MR. GUTIERREZ: Mr. Chairman, I move staff's
- 5 recommendation with the conditions one through four.
- 6 MR. JENNINGS: We also had a fifth condition, the
- 7 procedures.
- 8 MR. GUTIERREZ: Thank you. With the five conditions.
- 9 MR. MOTT-SMITH: You would take verbatim out of the
- 10 first staff report the wording?
- 11 MR. DEDIER: Yes.
- MR. GUTIERREZ: And then add the fifth one?
- 13 MR. MOTT-SMITH: Would you also, Chon, be agreeable
- 14 that we are required to make findings specified in the
- 15 Elections Code that this meets certain statutory, etcetera?
- 16 Could we insert the language of that finding into your --
- MR. GUTIERREZ: Yeah, my recommendation would start
- 18 with the words "It is the opinion of the elections division."
- 19 So the answer's yes.
- 20 MR. MOTT-SMITH: Okay. What I'm actually asking for
- 21 is the insertion of the exact language out of that code
- 22 section into this motion so that we are making the required
- 23 finding.
- MR. DEDIER: We can do that.
- MR. GUTIERREZ: That would be fine.

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1 MR. JENNINGS: Is there a second to Chon's motion?
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- 2 MR. MOTT-SMITH: Second.
- 3 MR. JENNINGS: Seconded by John Mott-Smith. Any
- 4 further discussion? If not, we will go ahead and ask for the
- 5 vote. All in favor of the motion signify by saying aye.
- 6 MR. REYNOLDS: Aye.
- 7 MR. MOTT-SMITH: Aye.
- 8 MR. JENNINGS: Aye.
- 9 MR. GUTIERREZ: Aye.
- MR. TROUT: No.
- 11 MR. JENNINGS: All right. Move on to the second item
- 12 on the agenda, which is consideration of the WinVote Touch
- 13 Screen Voting System and the WinVote Ballot on Demand Optical
- 14 Scan Voting System.
- I was informed by Lou prior to the meeting that
- 16 actually we'll only be considering the first item of that, or
- 17 the first part of that item, which is consideration of the
- 18 WinVote Touch Screen Voting System. And their vote on demand
- 19 -- their vote ballot on demand optical scan system will
- 20 actually be put off to the next meeting. Is that right, Lou?
- 21 MR. DEDIER: That is correct.
- 22 MR. JENNINGS: Well, then, I'll turn it over to you
- 23 for your analysis.
- 24 MR. DEDIER: Back at the last meeting we had taken a
- 25 look at the system. We had provided a full demonstration.

1 The system was tested by Robert Nagely and myself, basically,

- 2 for a three-day period of running ballots. We ran a primary
- 3 election. We ran a very small general election.
- 4 What we did is we focused more on the idea of what
- 5 was in the wireless transfer. Because this is a wireless
- 6 system. The system met all the requirements. They did
- 7 testing with National Federation of the Blind. They provided
- 8 user testing. They went for ramification of security
- 9 testing. We were concerned with that, with the wireless
- 10 system and how we can interface or basically break into that
- 11 system.
- 12 So that was a lot of our focus with the new
- 13 technology. We wanted to take a slow approach. We left this
- 14 system actually up in the election systems set up for 20 days
- 15 for people to vote on and play with. We ran it through the
- 16 numerous testing, numerous groups, and basically they have
- met all the requirements. We cannot find anything wrong.
- 18 But at the same time I'd like to make a clarification
- 19 of why we are splitting the systems apart. Currently there's
- 20 many counties out here that have paper systems currently in
- 21 their process. These vendors are breaking their systems
- 22 apart because they might want to mix and match. They might
- 23 want to only select an ERE system from the vendor versus
- 24 paper.
- 25 I will tell you the paper system runs off the same

1 ballot generation software as the initial. So when you set

- 2 up your software for the touch screen, it is also doing
- 3 paper. Some of the new items that are added in that haven't
- 4 been seen a lot is an automated ballot rotation. It gives
- 5 the county the ability to place an alphanumeric notation for
- 6 an automated system and basically put those sources out to a
- 7 review prior to the election.
- 8 In addition, they can set up the language. And we
- 9 are not saying set up the language that are not viewed. It
- 10 sets up the language in multiple languages. If you are going
- 11 to create the ballot in English, the system has the ability
- 12 to create it in Spanish at the same time, but that's for an
- 13 output to go to a translator to view the ballot and then come
- 14 back in, make sure it is correct. Then it goes out on the
- 15 screen.
- 16 If you were doing that in paper, the systems would
- 17 produce the paper ballot in the same exact format as the
- 18 touch screen. If you print the ballots on this machine, what
- 19 it does is if you download -- when the election is over, if
- 20 you came back in and said "I need to produce the entire
- 21 election on paper, " what the recommendations are from this
- 22 company is you can produce it on the ballot stock.
- 23 In other words, paper stock that has a real mark on
- 24 it and run it through your optical scan. That's a feature
- 25 that it has. It might not be a feature that an election

official uses. There's many features in the new systems that

- 2 come forward. They have been listening to what the election
- 3 officials are saying and what they are dealing with in trying
- 4 to create a product that can be useful to them.
- 5 At the same time the new technology allows the
- 6 election official to load their ballots from one server. You
- 7 can load all your ballot styles from one location, or you can
- 8 choose to load them on a manual process. It is really up to
- 9 the election official.
- 10 Every other process that checks along the way would
- 11 still be there like any other systems, the checks and
- 12 balances. It is just giving the election official a few more
- 13 tools to do their job.
- 14 Basically we felt the system met all the
- 15 requirements. We have had it in testing for quite a period
- 16 of time. I still have two of the units back in the office.
- 17 I plan on doing a display. They have the paper system
- 18 currently here to display if you guys wanted to take a look
- 19 at it. I'll let you take a look at it after the meeting if
- 20 you want to take a look at the system that's being introduced
- 21 on the paper side.
- 22 It is not up for certification. We are going to run
- 23 that through the same testing as Hart was subjected to.
- 24 As far as the WinVote itself, we recommend
- 25 certification with the following conditions: That the vendor

1 must let SOS know prior to any sell or install and will be

- 2 present during the first running of such election. That
- 3 procedures for the WinVote system shall be redesigned and
- 4 meet California style template, and the procedure will be
- 5 submitted to the SOS for review by staff with a report and
- 6 forwarded to the VSP for approval.
- 7 The vendor is also reminded that any changes and
- 8 modifications to this equipment need to be ran through this
- 9 Board prior to being deployed or marketed to any county in
- 10 California.
- Other than that, basically, we recommend
- 12 certification of the WinVote Touch Screen System.
- 13 MR. JENNINGS: Thank you. Do we have any questions
- or comments from members of the panel?
- 15 MR. MOTT-SMITH: I have a question. Would you mind
- 16 going to the back chart here, and I have to get used to the
- 17 new name, too, Advanced Voting Solutions.
- Would you summarize the advisory panel's comments.
- 19 In particular, were there any red flags or cautions that were
- 20 raised?
- 21 MR. DEDIER: There were some issues and concerns
- 22 towards security and the ability about printing precinct --
- 23 results into the precinct. Currently the systems, we require
- that a precinct report be printed inside the machine.
- 25 Now, early voting is a different scenario. Early

1 voting has different templates that have been adopted by the

- 2 Secretary of State. But on an average, the system has a
- 3 printer inside the unit.
- 4 Some additional concerns was the function of the
- 5 system, the wireless transfer, the reliability that the
- 6 vendor has with regards to security. The advisory committee
- 7 relies on the testing, as I said, the Robert Nagely and
- 8 myself did as the security issues.
- 9 Security is a big concern on this system. We looked
- 10 specifically at the security and the system, and we felt the
- 11 security was very strong in the system. We tried
- 12 manipulating the data. We tried backing off the data. The
- data doesn't change. The encryption worked.
- 14 So at the same time those are things that the
- 15 advisory committee noted, which is good, because they are
- 16 actually questioning the idea of what we do, which is a very
- 17 smart comment.
- In addition, the idea that a pole worker could
- 19 possibly manipulate the system or outcome of the election,
- 20 that's part of the encryption, and that's why we tested the
- 21 encryption. And the encryption did work. There was no --
- 22 myself nor Robert Nagely could bust into the system. And why
- 23 they did so well, it is Cyber. Cyber looked at the Source
- 24 Code, and Cyber looked to make sure that the securities of
- 25 the system were intact.

One issue of it is the system. Even though they say

- 2 it is wireless, I want to point out that one feature of the
- 3 system which wasn't covered very well with the advisory
- 4 committee, the system is wireless, but at the same time the
- 5 system has the ability to stand-alone.
- 6 The wireless network provides additional security.
- 7 So if one unit is trying to be tapped into, it notifies the
- 8 additional unit that the security's being broken into or
- 9 attempted to. If one unit has a problem, the other one knows
- 10 it. So there's this circular loop in the wireless
- 11 communications.
- 12 But the systems can run stand-alone, just as the
- 13 other touch screens do in California. So the system that you
- 14 see, the wireless transfer is a tool the election official
- 15 has the ability to use. But it is an A/B. They can choose
- 16 not to use that and say "I don't want the wireless systems to
- 17 be on." They can just turn it off, and the unit runs
- 18 stand-alone, just as with Sequoia.
- 19 So it is an A/B type of situation, but the wireless
- 20 is very secure.
- 21 MR. JENNINGS: One of the things that I noted
- 22 particularly was Michele Townsend's concern with respect to
- 23 the printing of the ballot, particularly at the precinct
- 24 level. Not of the ballot, but of the results. The worry
- that there could be jamming and a whole other -- number of

1 other things that could occur in that printing process that

- 2 would really be a major concern.
- 3 MR. DEDIER: Certainly. The system does do that.
- 4 But at the same time it does record that data on an eight and
- 5 a half by 11 report. That's an either/or. They have a
- 6 printer. But in addition, the reports are run by an eight
- 7 and a half by 11 format that can be printed at the County
- 8 level. It gives the election official the option if they
- 9 need to print precinct reports at the precinct.
- 10 It doesn't reproduce the ballots. If you ask the
- 11 system to recall the ballot and print the entire election on
- 12 paper, you would see the exact image of the ballot that was
- 13 captured, and then you would see your reports in eight and a
- 14 half by 11 reports.
- MR. JENNINGS: They would not be able to do that at
- 16 the precinct level?
- 17 MR. DEDIER: No, just like the rest of the system out
- 18 there. So that's one issue with those tape printers, you are
- 19 always subject to a jam or running out of paper, and that's
- 20 probably an issue at some point this body might want to look
- 21 at.
- 22 But at the same time we would have to look at the
- 23 idea if we didn't have that ability and somebody wanted that
- 24 ability for their voters, we are taking away an additional
- 25 auditor at the precinct level.

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1 MR. GUTIERREZ: Can I follow up on that? Two
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- 2 questions. The first one is from just a mechanical
- 3 perspective. What steps need to occur for that tape to be
- 4 printed?
- 5 MR. DEDIER: Basically a closing of the poles. When
- 6 we open the poles, the tape will print a zero tag basically
- 7 saying your poles are opened. When you close your poles, the
- 8 printers will basically print out to the machine.
- 9 At the top it has a cutoff that basically tears off.
- 10 That's one of the changes we made to the unit that came out.
- 11 Basically when we pull that strip off, they would put that in
- 12 place with the cartridges when it goes to the County, or they
- 13 could post it if need be. But the idea is it would just
- 14 print on a thermal printer just as every other unit has.
- MR. GUTIERREZ: What would activate that?
- MR. DEDIER: The closing of the poles.
- MR. GUTIERREZ: You turn the key on?
- 18 MR. DEDIER: No. When you place your card in to
- 19 close the poles -- let's say you have a pole closing card or
- 20 sequence of events, I am speaking generalization of
- 21 systems --
- MR. GUTIERREZ: No, on this one here.
- 23 MR. DEDIER: Card places in. As the card places in
- 24 to close the poles, basically that activates and says "Are
- 25 you sure you want to close the poles, "you press "Yes." As

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1 you press "Yes," it basically will start to produce a tape.
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- 2 When that tape, with the wireless system, each system will
- 3 print -- they all close. Every system closes at that time if
- 4 the wireless is on. As the wireless closes, each system
- 5 prints a separate report and then an additional tally. Your
- 6 total results are tallied on one report from one machine
- 7 because you have selected the machine as your host.
- 8 If that's off, then each one would present a separate
- 9 tally. So you have a couple different options. It is up to
- 10 the election official, but each one of those systems meets
- 11 code as it's stated for being able to produce precinct
- 12 results and the precinct.
- 13 MR. GUTIERREZ: Let me restate my question and then
- 14 restate your answer. What triggers this tape? The answer is
- it is done automatically?
- 16 MR. DEDIER: Automatically with your closing pole
- 17 card.
- MR. GUTIERREZ: Is this the same demonstration that
- 19 was demonstrated in the back and the paper jammed immediately
- when they were demonstrating.
- 21 MR. DEDIER: What she did is closed the top,
- 22 basically, of the system and that system would not be closed.
- 23 That paper would print out the top. What you see is the
- 24 first system on the type that we are certifying for them has
- 25 the hole to where the paper goes through. It is not held in

- 1 the unit.
- 2 MR. GUTIERREZ: Unfortunately what I saw was the
- 3 paper jamming. This is the point that Michele's making.
- 4 Other systems, do we have any other system that
- 5 produces a tape in the same manner as this system
- 6 automatically when closing the poles?
- 7 MR. DEDIER: Basically each.
- 8 MR. GUTIERREZ: So this concern applies to every one
- 9 of them?
- 10 MR. DEDIER: That's where you get into the idea when
- 11 you get into a printed tally or tape, the system -- now,
- 12 accounting could choose not to do that and have that printed
- 13 receipt, that ability. But when you get into any type of
- 14 printing mechanism located inside the unit, that is a point
- of failure involved in the system.
- MR. GUTIERREZ: Thank you.
- 17 MR. MOTT-SMITH: Can you add to what you just
- 18 described in terms of the environment of the Proposition 41.
- 19 MR. DEDIER: Proposition 41 requires the system to
- 20 have the ability to produce a paper trail or facsimile of the
- 21 ballots or the votes at the precinct or county location.
- 22 So basically that system, the printers would make the
- 23 systems qualify, the ability to qualify for Prop 41 votes.
- 24 MR. GUTIERREZ: I appreciate the point. My concern
- 25 was that one way to mitigate some of the Michele's issues,

which I took very seriously, is to make it have a protocol to

- 2 not have that tape printed. Because maybe you don't need
- 3 that tape. You don't need the paper product. Maybe you
- 4 don't.
- 5 MR. DEDIER: Exactly. I think at the point where we
- 6 evolve as a state and as people, just as we did with ATM
- 7 machines, that receipt will become an option. I think down
- 8 the road that receipt will actually be something that
- 9 disappears from technology, but it will probably be over the
- 10 confidence of the people and reliability of the machines.
- 11 These machines are new, and with technology involved
- 12 -- even though this is 2002, there are still voters out there
- that say "When you touch a screen, I rely on paper." So we
- 14 have an uphill battle to convince people that these machines
- 15 are secure.
- 16 That's been a regular speaking engagement for me with
- groups, is to show the security of the systems. The systems
- 18 are secure, but at the same time other people don't -- so if
- 19 we need to print those, eventually I believe that printed
- 20 receipt will be something that will probably go away, but it
- is when people feel reliable enough on the systems that we
- 22 will feel comfortable enough to bring that to the Board.
- 23 MR. REYNOLDS: I would just like to clarify the Prop
- 24 41 language is not something that can be amended by the
- 25 Legislature. It will have to go back to the people to get

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1 rid of the provision that says it has to get rid of this
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- 2 capability. It is in the law until someone goes back to the
- 3 ballot box, and we have reached that point of comfort. And
- 4 we don't know whether the Legislature will ever have that
- 5 level of an interest. That doesn't seem to be a concern to
- 6 the public to bring it back to them for removing that
- 7 language.
- 8 To the extent that there's a problem with it, then it
- 9 will become maybe something that they will do something
- 10 about. But that can't be amended by the Legislature.
- 11 MR. MOTT-SMITH: If I can also add -- I think Michele
- 12 communicated with several people, so I am not sure exactly
- 13 what your communication was. As I understand your concern,
- 14 it is just is the machine currently required to use a machine
- 15 with a printer, and the answer's no.
- 16 However, I think if she wants to receive funds from
- 17 Prop 41, she's going to have to look at that.
- 18 MS. TOWNSEND: Basically I don't mind producing the
- 19 paper. I think that's essential to comply with the measure.
- 20 My concern is we have some uniformity with the systems. It
- 21 might be new to California, but they have been around in the
- 22 nation for 15 years, and they haven't produced paper for each
- 23 voter.
- I didn't want paper jamming with a long line of
- 25 voters. So by meeting the terms of the measure, being able

1 to produce that paper product at election headquarters at the

- 2 close of pole would be preferable to showing any kind of
- 3 paper trail.
- 4 MR. GUTIERREZ: Would you repeat that, just the last
- 5 sentence.
- 6 MS. TOWNSEND: It is my understanding that the closed
- 7 poles, we can produce that paper at election headquarters,
- 8 that it doesn't necessarily have to be out at the precincts.
- 9 I think that's preferable to producing any kind of paper
- 10 product for every voter in which the mechanical printer could
- jam and they misunderstand that the DRE equipment is failing,
- 12 which it isn't.
- 13 MR. GUTIERREZ: I appreciate your point very much.
- 14 And what's going through my head is that one of the ways to
- 15 solve that particular perception issue is to put a feature in
- 16 there that allows you to exercise judgment as to whether you
- 17 print or not print. And if you do print, that it be a
- 18 conscious decision, not an automatic one.
- 19 MS. TOWNSEND: Correct. And that's what we've done.
- 20 We have chosen not to print at the precinct.
- 21 MR. MOTT-SMITH: The Voting Modernization Board
- 22 hasn't specifically addressed the question that Michele
- 23 raises, but I think that the general discussion has been to
- 24 assume that the requirement has been to produce a piece of
- 25 paper at the polling place when the poles close.

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I think if there's a different interpretation, I
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- think that's going to have to be something that the
- 3 Modernization Board will discuss. But at least my impression
- 4 is that's not their understanding.
- 5 MR. TROUT: The language of the bill is pretty clear.
- 6 It says any voting system purchased using bond funds that
- 7 does not require voter to directly mark on the ballot must be
- 8 produced at the time the voter votes his or her ballot or at
- 9 the time the poles are closed, a paper version.
- 10 MR. GUTIERREZ: Must produce as opposed to must be
- 11 capable of producing.
- 12 MS. TOWNSEND: I was relying on a legislative person
- 13 who indicated that the close of poles didn't necessarily mean
- 14 at the polling place, but I understand.
- MR. JENNINGS: I would interpret it to go either way.
- 16 As it stands now, it is an option with you, Michele?
- 17 MS. TOWNSEND: Yeah.
- 18 MR. JENNINGS: Is it not an option with the other
- 19 counties?
- 20 MR. DEDIER: No, it is an option with the other
- 21 counties. It is an option on the machine. Basically what
- 22 the problem is, is on all these printers and all these
- 23 machines, the machines are made so small to reduce the weight
- that the printer option doesn't have much room to breathe, or
- 25 basically doesn't have any output devices for the tape.

1 So what Michele is saying is true. When we run a

- 2 report, we do a testing, and we run a tape. As any vendor
- 3 that's tested with us, that tape is extremely long. If they
- 4 don't use an output device for that tape to go out of and
- 5 store it inside the machine, it is a lot of tape. When we do
- 6 600 votes or 500 votes, you're talking quite a few feet of
- 7 paper.
- 8 As most the vendors say, "I have never used as much
- 9 paper as we do when we test." But at the same time, that
- 10 could happen, depending on the length of the ballot and size.
- 11 And one of the issues we get into is we do test for the speed
- 12 of the printer versus the output device. Basically the
- 13 transfer of data.
- 14 Most of the vendors we talked to, we made sure the
- 15 expansion of the memory can handle the output of the printing
- 16 device. That's one of the challenges we had on each machine.
- 17 It has been a very small change to update and just put a
- 18 printer chip in, more memory.
- 19 They get into these large ballots during testing. So
- 20 when we print that output of that device, what it is is the
- 21 memory exceeds the capability. The system goes to the next
- load, and the printer's not done printing. Just like on your
- 23 PC, you close that screen, it kills the print. All of a
- 24 sudden you assume that doesn't work. You got to download.
- 25 What we did is the screen won't come up. The speed

- 1 matches the output device, and that's on the machine. This
- 2 one does match, but it is an option. It is an option to have
- 3 that printer available.
- 4 I do not think at this point in time it is an option
- 5 to turn it off. The vendor has not asked for a printer to be
- 6 removed from the system. They are selling the unit as a
- 7 whole. Their machine, one unit is it. One unit is
- 8 accessible. You can pick any one of the units, and they are
- 9 fully accessible. Each one has a button. Every machine they
- 10 sell is the same. You can pick any one for an audio ballot
- 11 and print from each one. Each one is identical.
- 12 So they don't sell two units. This specific vendor
- 13 sells one unit that has full capability.
- 14 MR. REYNOLDS: I don't know if there's a construction
- 15 clause in the act. I don't -- but I would imagine that if
- 16 you were to construe that to mean at the time the poles are
- 17 closed meant at the polling place, you could spend a lot of
- 18 time waiting for the tape printing.
- 19 It would seem more efficient to bring it back to a
- 20 central location.
- 21 MR. JENNINGS: It wouldn't delay the physical closing
- 22 of the poles.
- 23 MR. TROUT: The printing, though, is going to take
- 24 the same amount of time whether it is in the polling place or
- 25 at the elections office.

1 MR. REYNOLDS: I just think of the physical return of

- 2 the pole worker to the central location. That's what I'm
- 3 referring to.
- 4 MR. MOTT-SMITH: I can make a try here. Currently if
- 5 the county wishes to turn on that functionality or not,
- 6 that's the county's decision. It is the Voting
- 7 Modernization's to say whether or not they are going to give
- 8 money to the county that doesn't turn that function on.
- 9 So I would suggest if you wish to ask for
- 10 clarification, this isn't the right body to ask that from.
- 11 If you would direct a letter to us to forward to them, we can
- 12 raise that question. That was directed to Michele Townsend.
- 13 MR. JENNINGS: Okay. Do we have any further
- 14 questions or comments from the panel members? If not --
- 15 MR. REYNOLDS: Just one last clarification. We are
- 16 not talking about a ballot on demand?
- 17 MR. DEDIER: That is correct. The system has been
- 18 selected. That will be available for you at the close. I
- 19 don't want to take up your time. I know it is valuable. At
- 20 the end, if you want to spend a few minutes going through the
- 21 system in the back, that would be great.
- 22 MR. JENNINGS: Do any members of the advisory
- 23 committee have any questions or comments? I want to thank
- 24 you, Michele, for your very complete analysis. I thought you
- 25 did a very good job and caused some questions in my mind as

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1 well. Hopefully they have been answered.
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- 2 Any comments from the general public or any of the
- 3 vendors? If not, I'll call for the question.
- 4 Anybody have a motion to offer?
- 5 MR. MOTT-SMITH: I would move approval of the staff
- 6 recommendation with the conditions as specified and the
- 7 additional insertion of the same statutory language with the
- 8 finding that we are required to make as a condition.
- 9 MR. DEDIER: That's fine. I'll have that placed.
- 10 MR. JENNINGS: Moved by John Mott-Smith. Any second?
- MR. REYNOLDS: Second.
- 12 MR. JENNINGS: Seconded by Chris Reynolds. Do we
- 13 have any further discussion?
- 14 MR. GUTIERREZ: Yeah. Mr. Chairman, probably the
- 15 group here at the table, I am the least experienced in voting
- 16 systems and voting procedures. I have been voting since I
- 17 was 21 years old in Sacramento County and once in Vietnam.
- 18 So I really don't have the kind of experience that
- 19 Lou has and John and the advisory committee. But perceptions
- 20 about voting systems are particularly important.
- 21 And I focus on that issue, and I rely a lot on the
- 22 practitioners in the field, which is Michele, Ernie and
- 23 others, as to how these systems will function and how people
- 24 will perceive them.
- I was troubled, though, to be very direct with you,

1 by the fact that I saw that paper jam, and it just ran and

- 2 ran and ran. And that poor sales lady was panicking, but she
- 3 did a wonderful job of covering up.
- 4 It troubled me that this thing kept going. I was
- 5 saying, "Wow, what if this was a real live election and
- 6 things started to perform that way?" I can just see my
- 7 70-something-year-old in-laws who have been pole workers for
- 8 years, for 30 years. There was a Sacramento Bee story about
- 9 them.
- 10 I don't know that they would know what to do, and
- 11 that's troubling. I appreciate Lou's comments that this
- 12 system's not unique in that way, that others have the same
- 13 problems, and I very much appreciate the point. But the
- 14 printer is the problem, and we are trying to miniaturize
- 15 everything. And when things like that happen, Mr. Chairman.
- 16 I wish they wouldn't.
- So maybe, you know, I will cast my vote as you
- 18 believe appropriate in terms of keeping the process going,
- 19 but I would like to have this body address the issue of the
- 20 printer.
- I have a different view than John Mott-Smith. I very
- 22 much respect his thought process. I don't think this is a
- 23 Voting Modernization issue. I think this is an issue of what
- 24 kind of system shall the Secretary of State certify, and the
- 25 system that gives the counties the best options that ensure a

- 1 smooth election takes place.
- 2 Again, I don't think it is unique to this system.
- 3 The point has been made that it is not. I wanted to share at
- 4 least those thoughts. They are rattling in my mind at the
- 5 moment on the issue of the tape.
- 6 MR. JENNINGS: Appreciate that. Thank you for your
- 7 thoughts. John, do you have any response to that?
- 8 MR. MOTT-SMITH: I guess in a general sense, what we
- 9 do is certify that the equipment is -- meets the statutory
- 10 requirements for security, user friendliness, accuracy,
- 11 etcetera.
- 12 Any of the issues, including printer failures, are
- issues that could happen and do happen in any system, even
- 14 the polling system. There are points of failure that depend
- 15 upon the people that operate them.
- 16 It is true as we move to a technology that is outside
- of the greater population's ability to understand possibly
- 18 that we expose the process to a need for greater
- 19 sophistication in pollings workers.
- 20 But if you wanted to move a resolution to prohibit or
- 21 avoid any kind of polling place type of problem or problem
- 22 with a pole worker who doesn't know how to do things, I would
- 23 support that resolution. But I don't mean to be -- probably
- 24 as I sound I am being -- a little bit facetious. We can't
- 25 control those things. The vendor controls those. The County

1 controls those through their quality control processes at the

- 2 polling places.
- 3 Michele doesn't have printers in hers, but she still
- 4 has 175 different things that go wrong. And that's why she
- 5 had 175 people out there troubleshooting on her first
- 6 election, so the staff can learn how to troubleshoot those
- 7 things, fix them, take care of them.
- 8 That's going to be an issue with every single system,
- 9 every single product that we look at that is not the
- 10 traditional paper vote.
- 11 You're right. There's risk there in the sense of we
- 12 are going in a new direction, but the benefits, at least in
- my mind, outweigh the risks. And the risks are manageable by
- 14 the people that are in front of me.
- 15 MR. GUTIERREZ: Let me just provide a footnote to
- 16 John's comments. I appreciate them. Again, he's an expert
- in the field, and I am certainly not. The tape failure I saw
- 18 did not result from someone who didn't know how to use the
- 19 equipment. The tape failure resulted from the way the system
- 20 was designed.
- 21 It did not have a place to release the paper. It had
- to be folded up in a very unique way, and that's going to
- work 50 percent of the time.
- MR. JENNINGS: As he indicated, it had been
- 25 addressed.

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1 MR. DEDIER: That is one of the things we changed
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- during the certification. When we change systems, some of
- 3 the things --
- 4 MR. GUTIERREZ: You think that solved it, Lou?
- 5 MR. DEDIER: I think that solved the printing
- 6 problem. As staff for the VSP, what I would like to do as
- 7 staff would be to take our staff here, and we will track when
- 8 other states have an election.
- 9 I don't think this is an issue to stop a
- 10 certification process. But what we can do is track and see
- 11 how many printer failures there is so maybe this body can
- 12 address it in a report in a formal forum.
- 13 We can present to you how many printer failures there
- 14 were, not just in California, because we are going to be
- 15 trailing behind Florida, so to speak, for just a short period
- 16 of time.
- 17 And Washington is getting ready to implement a system
- 18 as well as Georgia. As we track with other states to see if
- 19 this is an issue that we need to worry about the paper to
- 20 maybe jar the election committee, so to speak.
- 21 But I would be willing to put together a report for
- 22 you. It wouldn't be fast coming. It would be over the next
- 23 six months, but I would be able to do that, give you how many
- 24 printer failures that existed in our testing.
- 25 I think we can take a proactive role and make sure

1 the equipment functions in a way that it doesn't undermine

- the integrity of the voting system. I think that's
- 3 worthwhile.
- 4 MR. REYNOLDS: Can I clarify, there has been a design
- 5 change to try to provide for that?
- 6 MR. DEDIER: There has been a design change.
- 7 MR. GUTIERREZ: And it has been tested and worked?
- 8 MR. DEDIER: Exactly. When we make those type of
- 9 changes, those are changes to the output of the equipment.
- 10 We have them demoing it. We do have the changes in place.
- 11 But the equipment we had them demo, we were moving
- 12 them so quickly, it is just with the marketplace of the VMB.
- 13 It is the nature of the beast.
- 14 At the same time I will take -- to let you guys know,
- 15 as I calculate and estimate, at the same time -- it is off
- 16 the subject of the system, but right now coming before you
- 17 before December will be an additional 25 either modifications
- or systems before December.
- 19 This is more than you've certified in 20 years. More
- 20 systems -- and you are going to do it in a 16-month period
- 21 versus 20 years. So we have had about a 2,000 percent
- 22 workload increase as far as the systems. They are pushing
- 23 them through.
- 24 Hart notified me they are applying for modifications
- to their system to enhance the capability of the election

1 officials. Next week, actually Monday, we should receive a

- package from Sequoia.
- 3 And what they are doing is everybody is raising the
- 4 bar. We have created a level of competition within the
- 5 vendors that we are going to have some really great systems
- 6 coming out of this. If one vendor comes up with it, every
- 7 vendor comes up with it. Because if not, they lose a grasp
- 8 on the marketplace.
- 9 And the leader doesn't stay consistent. The leader
- 10 continues to rotate as far as technology goes.
- 11 MR. TROUT: If we don't get this right the first
- 12 time, they are going to have to come back for a modification,
- 13 just adding to that increasing number, you know, if they
- 14 didn't get the printer fixed or there's other issues.
- 15 I don't think we should roll them over. If we need
- 16 to slow down the process, then so be it. I know the counties
- 17 need to buy new machines and the window of opportunity here
- is small, but at the same time they are making a big
- 19 purchase.
- 20 I think we want to make sure that the commitment they
- 21 are making now is going to be a ten- to 20-year commitment,
- 22 and we want to make sure they make it with the best
- 23 information that they can have.
- MR. DEDIER: I didn't mean to allude to the point
- 25 that the modifications that are being made are to correct a

1 problem. They are being made to enhance products. Let's say

- 2 Hart, currently they have the ability to produce a two-column
- 3 Ballot now. They are going to try to go to a three-column
- 4 ballot.
- 5 Sequoia is going to put an automated rotation setup
- 6 in their system. That's something you have seen from the new
- 7 vendors. I should allude that it is not a problem with the
- 8 modifications. The modifications are being made because the
- 9 competitors are coming up with a better idea.
- 10 They are meeting the certification, but that's going
- 11 to be a continued evolving process until California is sold.
- 12 As soon as we have 54 contracts in place and we are doing 54
- implementations, we won't see those modifications. We will
- 14 see them very slowly once a year.
- 15 As it sits now, the counties are saying in an RFP
- 16 process, "Orange County, how come your system doesn't do
- 17 that? I just looked at A, and A does this." The vendor
- 18 takes note.
- 19 Believe me, they come back to their group of
- 20 engineers and they say, "How come ours doesn't and they say
- it can, and they say "Let it go." Wiley Laboratories,
- 22 Systech and Cyber are so busy right now they have six to
- eight systems in testing weekly, where they used to actually
- 24 have -- a year ago they used to have to tell a vendor "I
- 25 can't test your equipment because we batch test, and we don't

- 1 have enough voters to run a test."
- Now they are having to say to testing entities, "I
- 3 can't test your software because we are full." We are in a
- 4 marketplace, and it is really fast-paced, but it will slow
- 5 down.
- 6 I just want to give you guys a glimpse of what's
- 7 coming in the future before December.
- 8 MR. JENNINGS: I think Lou's suggestion is a good
- 9 one. I think we should consider a resolution, John, after
- 10 the motion that's on the floor is voted upon. And then we'll
- 11 consider a resolution from this body directly, Lou, to
- 12 compile that report over a period of time and report back to
- 13 this panel with respect to particularly any printing problems
- they experience in other states.
- 15 All right. We still have a motion on the floor and
- 16 second. Any further discussion? All right. Are we prepared
- 17 to vote? All in favor of the motion signify by saying aye.
- MR. REYNOLDS: Aye.
- MR. MOTT-SMITH: Aye.
- MR. JENNINGS: Aye.
- MR. GUTIERREZ: Aye.
- MR. JENNINGS: Opposed say no.
- MR. TROUT: No.
- MR. JENNINGS: Did you not vote?
- MR. REYNOLDS: I voted.

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1 MR. JENNINGS: All right. Then congratulations to
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- 2 Shoup with respect to their WinVote Touch Screen System.
- 3 We then move on to the consideration of Avante Vote
- 4 Touch Screen System.
- 5 MR. DEDIER: What I would like to do is give you an
- 6 update. We anticipated that the Avante, they started testing
- 7 towards the end of June, and we placed these systems up on
- 8 the agenda.
- 9 What we are trying to do is give you an overview of
- 10 the system. The system has been through the advisory
- 11 testing. Each one of you had a listing of the items that we
- 12 found during certification that we addressed with things.
- One of the issues that comes up with changes is it
- 14 changes two things: It makes it better and it makes
- 15 opportunity for the County to have a better piece of
- 16 equipment.
- 17 But it changes two other elements. One they said
- needs to be notified and they said needs to approve these
- 19 changes. That's been done, but then we have a paper problem
- 20 because the manuals don't match the operation output of the
- 21 machine.
- 22 So the changes you see reflected on the three-,
- actually, four-page spreadsheet that were made to the system
- 24 creates a manual issue problem. The system did very well in
- 25 performing on testing, but it is not written. It is not

- 1 said.
- 2 So, therefore, I would like to postpone any motion on
- 3 the floor of any evaluation of the system until the next
- 4 meeting on the 22nd. Because until I have written
- 5 documentation, I cannot release my report to you. And I
- 6 basically feel that the manuals here what I have seen on the
- 7 system, somehow the system operates.
- 8 And at the same time I also gave you a copy of the
- 9 advisory committee's notes. What we have done is during the
- 10 advisory committee testing, I have an independent notetaker
- 11 that takes notes of anything the advisory says on the system
- 12 or sees on the system, kind of refresh their memory when they
- 13 go back in to do their evaluation.
- 14 We thought that would be a good tool to have. That
- 15 way if they are not sure but they thought they said it, they
- 16 can recall it.
- 17 The advisory committee did comment on the changes.
- 18 It is not saying that these changes made the system not pass
- 19 certification. The system met the standards, but at the same
- 20 time these are relative to California standards and increased
- 21 tools for the election official to use.
- 22 During the advisory committee, it asked for changes
- 23 to be made. The company agreed to and has been able to
- 24 produce those changes. But at the same time that started
- 25 even more documentation change.

1 So what we are going to have the next month, with the

- 2 vendor complying and the manuals being on time, we will have
- a polished system and be able to show you a good, clean
- 4 report that you can make an evaluation on.
- 5 MR. JENNINGS: Thank you. Steve, do we need a motion
- on this, in your opinion, or we just simply put this off?
- 7 MR. TROUT: No, we don't need a motion.
- 8 MR. JENNINGS: Do we have any comment -- John, would
- 9 you like to comment on this? This meet your approval?
- 10 MR. BURNS: John Burns, Avante. First I'd like to
- 11 thank the advisory committee with the feedback we received
- 12 from them and be able to incorporate it. It does meet our
- 13 objective time line.
- 14 MR. JENNINGS: Okay. Great. What we'll do is
- 15 schedule you for the first item of business on the 22nd, and
- 16 the meeting is now set for August 22nd.
- 17 MR. REYNOLDS: Can I get clarification on one item,
- 18 the list, 73 items, the to do list. These are the things
- 19 that should be completed before the item comes back on August
- 20 22nd?
- 21 MR. DEDIER: Exactly.
- 22 MR. REYNOLDS: There's an indication there are four
- 23 types of things that need to be done. B refers to
- 24 specifications, and then there are some parts, for
- 25 instance -- there was a comment by staff that things had been

done and that the system would meet the standards. So some

- 2 of these things that refer to specifications, the way I'm
- 3 interpreting that is they haven't figured out a way to do it
- 4 yet. They need the specifications to fix whatever it is, but
- 5 it is actually a documentation question.
- 6 MR. DEDIER: It is documentation. In other words,
- 7 the system has the ability to do it, but the documentation
- 8 wasn't clarified enough for a user.
- 9 Part of the evaluation of the system is not only test
- 10 the system to make sure it is secure, it is to make sure the
- 11 operating procedures are equivalent. That way I can give
- 12 that to you formally.
- 13 The California procedures are a different set of
- 14 procedures that we will recommend to any vendor. As we come
- in with operating procedures, we evaluate every item of the
- 16 procedures. What we are trying to ensure is that the
- 17 election officials around California get procedures that are
- 18 clearcut, precise.
- 19 And if the documentation is felt not to be accurate,
- 20 then we address that with them because that is part of the
- 21 certification process, is to have the documentation in order.
- 22 That's where we address that.
- 23 What we do is split the load. I take a portion and
- 24 he takes a look, then we reverse those and look over each
- other's things and then come back and say "What do you think

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1 is lacking in the procedures or manual? Did you miss
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- 2 something?" Where you get into it is a lot of time products
- 3 with vendors, they tend to leave an unknown. In an election
- 4 system there is no unknown to the official. The official
- 5 needs to know the entire system, the entire documentation.
- 6 Flash memory, there's currently posted 200 vendors in
- 7 flash memory. Which time do you want your machine used? If
- 8 you specify that to the County, it has done two things: It
- 9 tells you what you recommended for the system, but it also
- 10 gives the County a tool when they go out to purchase this,
- 11 not to get into bid requirements where they don't get
- 12 something they want or get low bid.
- 13 If you say flash memory, if you just say CD, there's
- 14 close to a hundred on the market. Some work, some don't.
- 15 You have to be specific. That's where we go through the
- 16 system, every line, every piece.
- We have to look at every single thing. If it doesn't
- 18 match, it doesn't pass. Not saying that I am not giving a
- 19 recommendation. I am saying I can't forward it to you with a
- 20 clear conscious saying I am asking for approval or
- 21 disapproval.
- 22 So we tell that to the vendor. The vendor could say
- "I don't believe it is so," and he could come to this body
- and speak before me and say, "I don't agree with the
- 25 recommendation." Because if the manuals didn't mirror it, I

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1 couldn't in good conscious give you a recommendation to
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- 2 approve that equipment. I would have to sit here and say "It
- 3 passed the testing, but I believe the documentation is
- 4 lacking, therefore, I can't give you a recommendation for
- 5 certification." The vendor might say differently. At that
- 6 point you would have to evaluate.
- 7 MR. JENNINGS: Anything else, Chris? All right.
- 8 Then we'll move on to item four of the agenda. We do have an
- 9 e-mail message from Vote Here, Inc., from Derek Dictson, who
- 10 is a government affairs manager, saying that they would like
- 11 to request a delay in their certification testing for
- 12 California. Given our near-term resource commitment to the
- 13 FVAP SERVE project, it is unlikely that we can complete the
- 14 required updates to our pole site system on the aggressive
- 15 time line that we have originally discussed. Apologize for
- 16 the delay, and we will contact you as soon as we have a time
- 17 line in place for the system update.
- 18 So item four of the agenda is put off for at least
- 19 the time being, and we don't know when they might be back.
- 20 MR. DEDIER: I will give you an update. We gave a
- 21 testing parameter to Vote Here, just as we do with any other
- 22 vendor.
- 23 We gave Vote Here exactly what they were going to
- 24 have to be tested on. Two days prior to that testing they
- 25 came back and said there were changes that they would have to

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do to meet our certification standards, basically that it
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- 2 could not pass the test. They are engaged in a huge project
- 3 with the federal government. They estimated 60 to 90 days
- 4 they will have these changes made.
- 5 But according to the Election Code, when an
- 6 application enters, it is within 30 days' response from the
- 7 time that we give them to the date of test. We said we could
- 8 extend it, but we couldn't extend it more than 30 days out.
- 9 So they chose to ask it be postponed.
- 10 MR. JENNINGS: I don't think any further action has
- 11 to be taken, then. We'll just wait for them to reapply.
- 12 And finally the final item on the agenda is a
- 13 demonstration of Voting Technologies DRE system, and I guess
- 14 this Board can -- this panel can move to the demonstration,
- 15 and we'll come back and adjourn after that demonstration is
- 16 completed.
- Of course, I would invite all members here of the
- 18 audience to participate in that demonstration. Do we have a
- 19 representative from Voting Technologies?
- 20 (Recess for demonstration was taken.)
- 21 MR. JENNINGS: Thank you for that demonstration. All
- 22 right. Lou, do you have any comments with respect to the
- 23 follow-up on this demonstration and their application?
- 24 MR. DEDIER: I would just kind of like to remind the
- 25 members that this system has not been tested. So, therefore,

1 necessarily what you see isn't necessarily what you are going

- 2 to get. On this one if we don't make it this month, on the
- 3 next meeting of the 22nd, I will give you an update at the
- 4 meeting that is scheduled. I will tell the Panel that we
- 5 will have the information to you on the 10th of August.
- 6 Basically, you'll receive your binders on the 10th,
- 7 also receive a reminder of any updates. If the advisory
- 8 committee lags on any of their information, we'll follow that
- 9 up and get it as it comes in.
- 10 Other than that, that would be it for today.
- 11 MR. JENNINGS: Thank you, Lou. We still have to act
- 12 on a resolution for you to prepare a report for us. I guess
- it will be called a keynote report on any DRE problems in
- 14 other states that are experienced, something that we can kind
- of refer to. Again, kind of a motion to that effect.
- 16 MR. REYNOLDS: Do we want to put any additional
- 17 specifications on the report? We were doing it in a general
- 18 sense, if there was a specific problem about printing.
- 19 MR. JENNINGS: There might be other problems that
- 20 develop, too. So we might not want a report that is confined
- 21 just to printing, but other problems that are experienced as
- 22 well.
- 23 MR. GUTIERREZ: Mr. Chairman, let me at least offer a
- 24 couple more thoughts that were going through my mind. I very
- 25 much appreciate what Lou is planning to do. And I equally

1 appreciate John's points about what it is that we use as a

- 2 standard for certification of equipment, and that is specific
- 3 code sections. What I would find helpful is if we schedule
- 4 at the next agenda meeting and allow Lou and John and myself
- 5 and others who have an interest to carefully consider the
- 6 issue of whether we want to apply standards for
- 7 recertification, in effect.
- 8 I think particularly if we keep track of particular
- 9 performance issues and we find that improvements need to be
- 10 made, that we have the authority to do that, that we have
- 11 carefully considered the data and that we can act to ensure
- 12 that whatever problems are developing on the performance side
- 13 are addressed in some fashion. I think that's a pretty
- 14 substantive policy consideration and discussion, but that's
- 15 kind of what was going through my mind on the printer issue.
- 16 I totally agree with the Chair, that my focus is not
- 17 on the printer right now, but the overall performance of the
- 18 system. And with more and more use it does begin to
- 19 highlight certain things that we need to address.
- 20 MR. JENNINGS: I would hope that the report that
- 21 staff prepared would highlight those problems and suggest
- 22 changes, perhaps, in the standard specifications of
- 23 certification.
- 24 MR. GUTIERREZ: And that's exactly my thought. But I
- 25 was thinking rather than try to draft that motion now, maybe

1 at the next meeting staff could bring some discussion points

- 2 and some thoughts, and we could be more focused and more
- 3 productive. Anyway, that was just a thought, but obviously
- 4 what the Chair believes is appropriate is fine.
- 5 MR. DEDIER: I can certainly gather information on
- 6 what specific failures or maybe what other states are looking
- 7 at with people who do the same type testing that I do.
- 8 I would like to probably hold off on that until
- 9 September. September are the elections in Florida, which we
- 10 are going to see a full deployment in this system on a good
- 11 base. That will give us a lot of information and a lot of
- 12 feedback on that point.
- 13 On what some of the pole workers think, weight of
- 14 equipment, equipment in general, some of the failures that we
- 15 are going to come across. I won't limit my report just to
- 16 printers. I am going to be looking at that because that is a
- 17 weak point in any system, is the printer. But at the same
- 18 time I'll look at the overall pole of the elections for
- 19 Florida and report back and basically combine that report,
- 20 but keep it ongoing, come into our elections in November, any
- 21 experiences that happen in Alameda or Riverside or positives
- 22 that come out.
- 23 Riverside is going to not have printers. And
- 24 Alameda, they are basically running printers. So we can
- 25 compare those two and see what the pole workers are thinking.

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1 So far since I have been with you guys about the past 16
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- 2 months, I have interviewed about 3,000 voters and interviewed
- 3 close to 400 pole workers. And typically what the pole
- 4 workers are asking for is more to do, more interaction.
- 5 The image of a pole worker is thought of being very
- 6 -- not intelligent, not the brightest of people or elderly
- 7 age, that maybe they are prohibited.
- 8 And I find that just the opposite when I interview
- 9 them. They are very sharp and dedicated, and they are really
- 10 into this process. They are not there for the money, that's
- 11 for sure. They are there because they want to be there.
- 12 And this is one of the No. 1 complaints that I have
- 13 heard about electronic systems from the pole worker, is they
- 14 liked the ritual that they went through with paper closing
- 15 the poles. It was kind of like a preemptive party. And all
- of a sudden it is too fast now.
- 17 As in Florida when I attended an election, they came
- 18 back and said the problem in Sarasota was "They closed the
- 19 poles so quick, we didn't have time to open the wine in the
- 20 back. They are taking the fun out of it."
- 21 So if you can think of that, it is kind of, like --
- 22 but that is a valid point. This is a ritual. They are not
- 23 there for the money. They are there because they are
- 24 dedicated United States citizens in California or in Florida.
- 25 They are dedicated to the process. They are not there for

1 the money issue. To them they are doing this because they

- 2 want to be there, and they want to be part of the process.
- 3 MR. JENNINGS: Perhaps a resolution wouldn't be
- 4 necessary, that we can just simply ask staff to present to
- 5 us, perhaps, for the next meeting, as John suggested, a
- 6 review of, one, our certification standards as well as those
- 7 that may in the future need to be modified and the reasons
- 8 for that potential modification.
- 9 And then, also, it looks like you will not have an
- 10 opportunity to really have a meaningful report with respect
- 11 to the performance of the DRE machines until sometime after
- 12 the Florida elections in September. So that would be for a
- 13 future meeting. Is that okay with you?
- 14 MR. GUTIERREZ: That's perfect. And I'd like to hear
- 15 from Steve as to what kind of legal authority we have to go
- 16 beyond the certification standards. We may want to consider
- 17 some new standards.
- 18 MR. TROUT: I think it is important that we do it
- 19 sooner rather than later because all the counties have this
- 20 money out there and are committing to a system. If we are
- 21 going to make any major changes or have any change of course
- 22 here, we need to let them know before they commit to a
- 23 system.
- 24 MR. JENNINGS: All right. Thank you. Any other
- 25 comments from members of the panel? Any comments from any

1	advisory committee members who are here today or from any of
2	the members of the audience? All right. Then we'll close
3	this meeting, and it is adjourned at 11:47.
4	(Whereupon the proceedings were concluded at 11:47
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2	REPORTER'S CERTIFICATE
3	000
4	STATE OF CALIFORNIA)
) ss.
5	COUNTY OF SACRAMENTO)
6	
7	I, BALINDA DUNLAP, certify that I was the official court
8	reporter and that I reported in shorthand writing the
9	foregoing proceedings; that I thereafter caused my shorthand
10	writing to be reduced to typewriting, and the pages included,
11	constitute a full, true, and correct record of said
12	proceedings:
13	IN WITNESS WHEREOF, I have subscribed this certificate at
14	Sacramento, California, on this 9th day of April, 2003.
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19	BALINDA DUNLAP, CSR NO. 10710, RPR, CRR, RMR
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